

ACCESSDEQ USER GUIDE EROSION & SEDIMENT CONTROL CERTIFICATE OF APPROVAL FINANCIAL RESPONSIBILITY OWNERSHIP FORM

Department of Environmental Quality (DEQ) Division of Energy, Mineral and Land Resources (DEMLR) Erosion and Sediment Control (E&SC) Permitting Transformation Program (PTP)

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Contents

Document Overview	3
General Instructions for Portal Users	4
AccessDEQ Home & Registration	5
Identity Proofing (CROMERR Compliance)	8
Starting a New Application	10
Application Introduction	12
Application Step 1: Location	15
Application Steps 1 - 5	20
Application Step 6: Express Review Request	22
Application Step 7: Review, Share, Submit	22
Accepting Shared Applications	25
Applications Grid	27
Invoices & Payments	30
Withdrawing an Application	33
Appendix A – Document Management	35
Appendix B – Helpful Information	36



Document Overview

This document walks through the AccessDEQ Application Portal (intake) in the Permit Transformation Program (PTP) solution created for Erosion and Sediment Control.

A revision history and approvals for this document are recorded in Appendix A.

Helpful reference information may be found in <u>Appendix B</u>.

Brief instructional videos can be found on DEQ's YouTube channel in the <u>AccessDEQ Portal</u> <u>Instructional Video</u> playlist.



General Instructions for Portal Users

- The left-hand navigation panel is accessible throughout AccessDEQ and can be toggled open or closed by clicking the hamburger icon ≡ in the top left of the screen.
- Clicking the **Action** button on the Applications grid displays available options, such as sharing, viewing, or editing.
- Fields or grid rows with a pencil icon *A* allow editing upon clicking the icon.
- Fields displaying a down caret indicate a drop-down list is available. In some cases, an OAdd New option displays indicating an option to create a new choice.
- Fields on the application marked with an *asterisk* * are mandatory fields and cannot be left blank. Users will not be able to proceed if a mandatory field is left blank.
- The **O**Add Existing option on grids will display a list of existing records that can be selected from a drop-down list and added to the grid.
- The **OCreate New** option on grids can be used to create a new record which will then show up under the drop-down list when a user selects "Add Existing".
- Location and contact information records are stored with the portal user account allowing the user to select from their own list for certain fields. Upon using the portal for the first time, a user may have none of these associated records.
- Columns in most tables can be sorted by clicking the column heading. Where vertical ellipses (dots) appear in the column heading, clicking on the ellipses displays a menu of available options, such as column sorting and filtering.
- Text boxes appearing with diagonal lines at the bottom right can be expanded or reduced by clicking in the area then dragging the box's bottom line down or up.

1



AccessDEQ Home & Registration

The home page for AccessDEQ is <u>https://accessdeq.nc.gov</u>. The user portal Home page is <u>https://portal.deq.nc.gov/my-accessdeq</u>. Users who are not signed in will be presented with the login screen where new users can use the **Register now** link to register for a new account. This screen can also be reached using <u>https://portal.deq.nc.gov/login</u>.

NORTH CAROLINA Environmental Quality
AccessDEQ Permit Portal Email / Username
Password
Forgotten Password
Not registered yet? <u>Register now</u>

Applicants can fill out the required information and click **Register**. Applicants should use their legal first and last names if they will need to be <u>identity proofed</u>.

Register
Registration
First name
Last name
Email
Password (must contain at least 1 lowercase letter, 1 uppercase letter, 1 number, and between 10 - 24 characters in length)
Repeat password
Register
Already registered? Log in



A confirmation email from the address **DEQTPCAdmin@deq.nc.gov** containing a link to activate the account will be sent to the email address on the registration. Upon logging in for the first time the user will be prompted to set up security questions and answers for their account. Then the user must sign the Electronic Signature Agreement (ESA). This will only be required once. To sign the document click **Sign Electronically & Submit**.



Some browsers may not display the preview of the agreement document. The agreement can be opened by clicking the **Open ESA Document** link.

Next, the user will enter their password and answer a security question to complete signing.

Authenticate User	×
I certify, under penalty of law that the information provided in this document is, best of my knowledge and belief, true, accurate, and complete. I am aware that t are significant penalties for submitting false information, including the possibilit fines and imprisonment for knowing violations.	to the here y of
Password:	
What is your mother's maiden name?	
۲	
Vali	date



The left-hand navigation menu is accessible anywhere within AccessDEQ. Users may toggle it open or closed by clicking the hamburger icon \equiv in the top left of the screen. Each tile on the **Home** page is also an entry in the navigation menu.



Left-hand Navigation Menu Expanded

Left-hand Navigation Menu Collapsed

From the Settings menu users may perform operations such as updating their security questions or initiate identity proofing. Settings can be reached anywhere within AccessDEQ from the 🔅 **Settings** section in the left and navigation panel. Clicking the heading will toggle the collapse/expand of the section. Settings may also be reached by clicking the **Settings** tile on the Home page.





Identity Proofing (CROMERR Compliance)

Users who are Responsible Officials (RO) or Delegated Responsible Officials (DRO) for projects requiring CROMERR compliance can complete identity proofing by selecting **Identity Proofing** from the left-hand navigation under **Settings**. Alternatively, they can select the **Settings** tile on the home screen, then select the **Identity Proofing** tile.

Note: Identity proofing only needs to be completed once.





On the Identity Proofing page users may click the button for **Get ID Proofed**. For erosion and sedimentation control applications, the Financially Responsible Person is considered the Responsible Official (RO), and their designee is considered a Delegated Responsible Official (DRO).

Identity Proofing			
Identity Proofing			
Access DEQ uses identity proofing through Lexis N	lexis in order to comply with federal law	w and the EPA's CROMERR rule.	
Identity proofing replaces notarized paper form su reports will need to complete identity proofing.	ubmissions. Any user that needs to sub	mit CROMERR compliant permit applications or monitoring	
Attempt Identity Proofing	Identity Proofing Result	Identity Proofing Result Date	
Get ID Proofed			

The applicant can fill out the form and submit it to perform identity proofing.

entity Proofing			
First Name *	Middle Initial	Last Name *	
Phone Number *	SSN Last 4 *	Date of Birth *	
(Home Phone Number is recommended. If home	phone number is	mm/dd/yyyy	Ō
(Home Phone Number is recommended. If home not available, use a cell phone number registered Address (This should to be your Home Address. Business Address Line 1 *	phone number is lin your name.) address or PO Box may lead to failed identity proofing) Address Line 2	mm/dd/yyyy	
(Home Phone Number is recommended. If home not available, use a cell phone number registered Address (This should to be your Home Address. Business Address Line 1 * City *	phone number is In your name.) address or PO Box may lead to failed identity proofing) Address Line 2 State *	Tip *	



Starting a New Application

After registering for the portal an applicant may create a new application from the application Directory by clicking **• Start New Application** from the left-hand navigation or by clicking the **Start a New Application** tile on the Home screen.



The application Directory will open from which a new application for an Erosion and Sediment Control Certificate of Approval may be started by clicking **Start Application**. When an Erosion and Sediment Control Certificate of Approval Application is selected from the Directory, a new Financial Responsibility/Ownership (FRO) form for the Sedimentation Pollution Control Act (SPCA) opens.

Directory				
p :		Developing i	Search	۹.
	Air Curtain Incinerators - General	New Air Curtain Incineration (ACI) Units only burning the following: 100 percent wood	Action	
Air Quality (DAQ)	Title V Air Permit	waste; 100 percent clean lumber, and 100 percent mixture of only wood waste, clean lumber and/or yard waste.	Start Application	
Energy, Mineral, and Land Resources (DEMLR)	Erosion and Sediment Control Certificate of Approval	No person may initiate any land-disturbing activity on one or more acres as covered by the Sediment Pollution Control Act (SPCA) of 1973 before this form and an acceptable erosion and sedimentation control plan have been completed and approved by the Land Quality Section, N.C. Department of Environmental Quality.	Start Application	
Waste Management (DWM)	Brownfields Property Application	A "brownfields site" is an abandoned, idled or underused property where the threat of environmental contamination has hindered its redevelopment. The Brownfields Program is the state's effort to break this barrier to the redevelopment of these sites. The Brownfields Promerty Reuse Act of 1997 INCGS. 130A310.30 et sen1.sets forth DFO's	Start Application	



The Directory may also be accessed from the **Applications** page of My AccessDEQ. It can be reached by selecting it from the left-hand navigation menu or the tile on the Home screen.



Clicking on **Start New Application** at the top of the list will open the application Directory.

Applicat	tions				
Use this page to s	tart a new applicatior	n, share an application, edit an exi	sting application or check t	he status of a submitted	application.
Status: All 🔻					
Start New A	pplication 🛛 Expor	t to Excel			
Application	Program	Application Type	Status	Application For	Primary Applicant
PA-019756	Air Curtain Incinerators	Air Curtain Incinerators - General Title V Air Permit	Completeness Review	Venus Trees	Gordon Sims



Application Introduction

The first page of the FRO form gives the Applicant an option to select between a new or a revised plan for submission.

Division of Energy, Mineral, and Land Resources
Financial Responsibility/Ownership Form
Sedmentation Pollution Control Act
No person may initiate any land-disturbing activity on one or more acres as covered by the Sediment Pollution Control Act (SPCA) of 1973 before this financial
responsibility and ownership form and an acceptable erosion and sedimentation control plan have been completed and approved by the Land Quality Section, N.C.
Department of Environmental Quality.
The mission of the Erosion and Sediment Control (E&SC) Program is to allow development within our state while preventing pollution by sedimentation.
In cooperation with the Sedimentation Control Commission and pursuant to the Sedimentation Pollution Control Act of 1973, the Erosion and Sediment Control
Program:
 Develops, adopts, and revises <u>rules and regulations</u> for erosion and sediment control.
 Assists and encourages local programs and other agencies in developing erosion and sedimentation control programs.
 Develops and distributes recommended methods of erosion and sedimentation control, including the <u>E&SC Planning and Design Manual</u>.
 Develops and distributes other material relating to erosion and sediment control including technical, instructional, and <u>educational material</u>, including
the Field Manual, Inspector's Guide, E&SC Practices Videos, and the Erosion and Sedimentation Newsletter.
 Conduct <u>educational programs</u> in E&SC for State and local governmental officials, persons engaged in land-disturbing activities, and interested citizen groups
such as the general public, students, and educators.
 Requires the submission of erosion and sedimentation control plans, and completes or delegates the completion of the review, inspection, and <u>enforcement</u> of
those plans and their associated projects.
If you are ready to begin an application for the Erosion and Sediment Select NO if you have previously completed this from finducing it was have
been previously denied Is This a New Plan Submission? (Select No if you have previously su coverage) diment control plan for your project) *
· · · · · · · · · · · · · · · · · · ·
Ver
les .
Continue
continue



For revised submissions, selecting "Yes" for a previously approved application will allow the user to select a previously issued permit from a list. Selecting "No" will allow the user to select from a list of previously submitted or drafted permit application(s) to be updated and/or submitted.

s This a New Plan	Submission? (Select No if you have previously submitted an erosion and sediment control plan for your project) st
No	
Vas the Original/P	evious Application Approved? *
rch for your previo	bus application/permit below. If you cannot find your previous application/permit in the selections below, you may have to submit a paper
	/ised plan. Please contact DEQ about submitting your revised plan.
lication for the re-	
vious Permit (sear	ch by permit number/project id: ALAMA-2021-024) *

Selecting a new submission will take the user to the first page of a new FRO form. Above the form header is an application tracker to indicate in what stage of the application the user is working.



While completing the application, a user can step back to previously completed application screens by clicking the **Back** button and step forward again by clicking **Save & Continue**. Information previously submitted will not be lost. A user can also step forward or back one step by clicking on the corresponding tracker circle.

Required fields are indicated by an asterisk *. Users will not be able to advance screens without completing required fields.



Certain fields, such as Stream Classification, may allow multi-selection from a list of options.

itream Classification *
HQW: High Quality Waters \times PA: Protected Areas \times
CA: Critical Area
FWS: Future Water Supply Waters
HQW: High Quality Waters
N/A: Not Applicable/Out of State
NSW: Nutrient Sensitive Waters
ORW: Outstanding Resource Waters
PA: Protected Areas

Fields with a down caret display a list of options from which to choose. For certain fields there may also be an option to add a new entry.

Search	<u>م</u>
Add New	
1 Tycho Station (4321 Avenue)	



Application Step 1: Location

The first field to complete is **Facility/Site/Location** (referred to subsequently as Location). A list of Locations a user already has access to will appear on the drop-down list. If the application is for a location the user does not have access to, they can add a new location.

acility/Site/Location *	1
	•
Search	٩
Add New	
1 Tycho Station (4321 Avenue)	
A Wake Forest Food Hall (303 Testing Ave	
Medina Station (1234 Test Ave)	- 1
Patrick Starfish Food Hall (1234 Beach)	- 1
Pur & Kleen (1234 Test St)	

Clicking **Add New** brings up the Location grid. From here users can search for a location already existing in the system or indicate they need to create a new location.

Note: Selecting from an existing location with the system can save the user time in preparing their application as well as future applications with the NCDEQ.

To select an existing location, click **Select** then click **Confirm**.

_		Search for your lo	cation us	sing th	e Search box, click "Sele	ct" & "Confirm'	" if you find	it.	
renai									Q
View	Select 🗄	Location Name :	Туре		Address :	Mailing		Parent Location	
0	Select	American Renaissance School Gymnasium							
0	Select	Retreat @ Renaissance II	Site		398 South Franklin Street Wake Forest, NC 27587				
	1								

		Search for your lo	cation usin	ig th	e Search box, click "Seleo	ct" & "Confirm"	' if you find	it.	
renai									্
View	Select :	Location Name :	Туре	:	Address :	Mailing	:	Parent Location	:
0	Select	American Renaissance School Gymnasium							
0	Confirm	Retreat @ Renaissance II	Site		398 South Franklin Street Wake Forest, NC 27587				



The location will then be added to the user's Location dropdown list in the application.

Retreat @ Renaissance II	×	•
Search	۹]
O Add New		
1 Tycho Station (4321 Avenue)	
A Wake Forest Food Hall (303	Testing Ave	
Medina Station (1234 Test Ave	2)	
Patrick Starfish Food Hall (123	4 Beach)	
Pur & Kleen (1234 Test St)		

If the user's location cannot be found, the user will need to take additional steps to provide details regarding their project site. To create a new location, click **Didn't find your location?**





The New Location screen displays. Click on the **New Location Instructions** heading to toggle between expanding and collapsing the instructional text.

New Location instructions (Click to Collapse/Expand)	/
Please enter the details of your Location. We conside related to a permit, certificate, project, or agreement. permitted projects associated with larger "parent" Loc Financially Responsible Party and Responsible Officia build-out phases, lots, extensions, expansions or thos project name) the phase number/letter, lot numbers, so this permit, every land-disturbing activity seeking a ce for that individual land disturbance (i.e., project).	er a Location to be the facility, subdivision, lot, landfill, plant, other project site or entity name See location types below. "Child" Locations can be created for smaller, individually- iations. Every "child" Location must first have one "parent" Location that shares the same al. Not every "parent" Location needs a child(ren). For project sites that involve multiple se that otherwise involve similar names, you will need to include in the Location name (i.e., store number, extension number/name, or other unique identifying text. For the purposes of ertificate of plan approval must be tied to one "parent" or "child" Location created specifically
Examples:	
 "Flowers Subdivision, Phase 1" as the name of t "Flowers Subdivision, Phase 1, Lots 1-20" as the Responsible Official. "City of Raleigh Public Utilities" as the name of tl Responsible Official. "Main Street Water Line Extension" as the name public utilities director as the Responsible Officia Responsible Official or delegate share both the p 	he Location with the developer as the Responsible Official or Delegated Responsible Official e name of a separate Location with the homebuilder as the Responsible Official or Delegated he "parent" Location with the public utilities director as the Responsible Official or Delegated of the "child" Location for a "parent" Location named "City of Raleigh Public Utilities" with the al or Delegated Responsible Official. In this example, the Financially Responsible Party's parent and child locations.
-ocation Name *	If your location has a "parent" location, you may select that here. If the parent location does not exist, create the parent location first and then create the child locations.
	Parent Location
_ocation Type(s) *	

New Location Instructions (Click to Collapse/Expand)	~
Location Name *	If your location has a "parent" location, you may select that here. If the parent location does not exist, create the parent location first and then create the child locations.
Location Type(s) *	Parent Location
Project ×	•



The user can fill out and submit the form to create the details of their new location.

New Location Instructions (Click to	Collapse/Expand)	,
Location Name *		If your location has a "parent" location, you may select that here. If the
Wake Forest Food Hall		parent location does not exist, create the parent location first and then create the child locations.
Location Type(s) *		Parent Location
Project ×		• /
Location Address Type *		
My location has a physical street add	iress	
Street 1 *		Street 2
303 Avenue		
City *	State / Province *	Zip / Postal Code *
Wake Forest	NC	27587
If you are unsure of the river basin	, you can use the NC Surface Water C	Classifications map to find in which basin the majority of your location lies.
County *		River Basin *
Wake	•	Neuse
		Is this on an Indian Reservation?
		No
Latitude *		Longitude *
35 9790		-78.5079
35.9790		

Once the form has been submitted a message confirming access displays. Clicking the **X** at the upper right will return the user to the application where the newly added location can be selected.





About Child Locations:

A "Location" is the facility, subdivision, lot, landfill, plant, other project site or entity name related to a permit, certificate, or other agreement with the NCDEQ. For many users, only one Location is needed.

"Child" Locations can be created for smaller, individually-permitted projects within larger "parent" Locations. Every "child" Location must first have one "parent" Location that shares the same Financially Responsible Party and Responsible Official. "Parent" Locations can be created based on the extent of responsibilities for "child" projects or Locations within the organization.

For project sites that involve multiple build-out phases, lots, extensions, expansions or those that otherwise involve similar names, you will need to include in the Location name (i.e., project name) the phase number/letter, lot numbers, store number, extension number/name, or other unique identifying text.

For the purposes of an erosion and sedimentation control permit, every land-disturbing activity seeking a certificate of plan approval must be tied to one "parent" or "child" Location created specifically for that individual land disturbance (i.e., project).

Examples of Parent and Child Locations:

- "Flowers Subdivision, Phase 1" as the name of the Location with the developer as the Responsible Official.
- "Flowers Subdivision, Phase 1, Lots 1-20" as the name of a separate Location with the homebuilder as the Responsible Official.
- "City of Raleigh Public Utilities" as the name of the "parent" Location with the public utilities director as the Responsible Official.
- "Main Street Water Line Extension" as the name of the "child" Location for a "parent" Location named "City of Raleigh Public Utilities" with the public utilities director as the Responsible Official. In this example, the Financially Responsible Party's Responsible Official or delegate share both the parent and child locations.



Application Steps 1 - 5

The user completes the fields on step 1 of the FRO form and clicks **Save & Continue** to proceed to the next step.

		Divisio	n of Energy, Mi	neral, and Land R	Resources		
_		Financia	l Responsi	bility/Owner	rship Form		
	2	3	4	5	6	7	8
roject In	formation						
you do not se	e your Facility/Site	/Location in the dro	opdown list belo	w, click 🔁 "Add Ne	w" to gain access to	o a Facility/Site/Lo	cation or crea
new Facility/S	Site/Location. The	term "Facility/Site/I	Location" refers	o a project site wh	en associating it wi	th this form, the n	ame of which
ill appear in tl	he Facility/Site/Lo	cation list once you	have access to it				
acilitv/Site/Lo	cation *			Is This Proiect AR	PA (American Resc	ue Plan Act) Funde	ed? *
Wales Farest F	and the		× • Ø	Ne		,	•
Wake Forest F	ood Hall			NO			•
otal Acreage D	Disturbed or Uncov	vered *		ARPA Project Nan	ne		
3				Project Name und	der which you applied	for ARPA funding	
urpose of Dev	elopment *			ARPA Project Nun	nber		
Commercial			•	Example: SRP-D-A	ARP-0245		
urpose of Dev	elopment - Other	(Describe)		Approximate Date	e Land-Disturbing A	Activity Will Begin	
				3/29/2024			
dividual to co Johnny Carave ngineering/Co	ntact should erosi illa (Dr.) (drjohn@ca onsulting Firm	on & sediment cont aravella.com)	rol issues arise d	uring land-disturb	ing activity *		× • Ø
							• @
If you are up	sure of the stream	classification you c	an use the NC Si	Inface Water Classif	ications Man to de	termine water clas	sifications
Stream Class	ification *				to de	termine mater elde	
Stream Class	incation						
HQW: High	Quality Waters ×	PA: Protected Area	s ×				

Steps 2 – 4 request the applicant to provide the names of Financially Responsible Parties, landowners, and agents registered with the Office of the Secretary of State to conduct business within the state of North Carolina.



Step 5 guides the applicant through the uploading of their project deliverables. Users can upload supporting documents. Uploaded documents can be removed by clicking the \mathbf{x} next to the file as long as the application has not yet been submitted.

0 0 0	S		6	(7)	8
	Add Supporting Documents				
Common docum	ents include plan drawings, calculations, deeds,	letter(s) of consent, etc		
If the Financially Responsible Party is not the owner submit an erosion and see	of the land to be disturbed, include the landown dimentation control plan and to conduct the ant	ner's sig icipateo	gned and dated d land disturbin	written consent for the a gactivity.	pplicant to
Will Hard Copies of Plans Be Delivered?*	Will Hard Copies Of Calculations Be Delivered	?*	Calculations N	ot Applicable	
Yes - Will be Mailed or Hand-Delivered	Yes - To Be Mailed or Hand-Delivered	•	Calculations D	o Not Apply To My Projec	t 🔹
pload Plan Documents (100 MB max file size)					
Select files				Drop files he	re to uploa
Select files Deed.pdf File(s) uploaded successfully.					✓ Don ×
Deed-2.pdf File(s) uploaded successfully.					×
pload Calculations Documents					
Select files				Drop files he	re to uploa
pload User Letters of Consent					
Select files				Drop files he	re to uploa
dditional Supporting Documentation					
Select files				Drop files he	re to uploa



Application Step 6: Express Review Request

Step 6 of the application is where users can **Request an Express Review**. This page also contains some general information about the Express Review process and the documentation requirements for the selection.

0 0 0 (9 0 0 7 8
j	Express Review
Permit Application Number	Primary Financially Responsible Party
D4 031330	
PA-021330 If you would like to request an express review, please mark "Yes" be <u>Review General Process</u> for more information). If you choose to reque	Johnny Caravella (Dr.) elow for Request an Express Review (see <u>Express Review Guidance Document</u> & <u>Express</u> est an express review, an express review meeting will be conducted to verify that the plan
PA-021330 If you would like to request an express review, please mark "Yes" be <u>Review General Process</u> for more information). If you choose to reque qual equest an Express Review *	Johnny Caravella (Dr.) elow for Request an Express Review (see <u>Express Review Guidance Document</u> & <u>Express</u> est an express review, an express review meeting will be conducted to verify that the plan lifies for express review.
PA-021330 If you would like to request an express review, please mark "Yes" bo <u>Review General Process</u> for more information). If you choose to reque qual tequest an Express Review *	Johnny Caravella (Dr.) elow for Request an Express Review (see <u>Express Review Guidance Document</u> & <u>Express</u> est an express review, an express review meeting will be conducted to verify that the plan lifies for express review.

Application Step 7: Review, Share, Submit

In Step 7 users can review the application. Users can also share the completed application with another party by clicking **Share Application**.

Division of Energy, Mine	eral, and Land Resources
Financial Responsibi	ility/Ownership Form
<u> </u>	O O 8
Review &	Submit
In order to submit this type of application, you must complete identity proofir	ng and you must have submission authority for the organization, financially
responsible party or project. If you have signature authority, you may complete the	he attestation statements below and submit the application. If you do not have
signature authority, you can share the application with an	appropriate individual with signature authority below.
Permit Application Number	Primary Financially Responsible Party
PA-021330	Johnny Caravella (Dr.)
Share Application With Others	
Jse the O button below to share access to this permit application	
Share Application	
Share Application Email Address Initiating Contact Permit Application	i Role(s) : Status Reason :
Share Application Email Address Initiating Contact Permit Application	n : Role(s) : Status Reason :



The Share Application form will display.

nare	Application With Others	
the G	button below to share access to this permit application	
🕽 Shar	re Application	
Share	e Application	
	Fill out the information below and then click "Send Sharing Invitation". This will generate an email to the email address provided with a link to redeem the sharing invitation. Initiating Contact	
	Email Address Of The Person You Would Like To Share The Application With *	
	drjohn@caravella.com	
	Role(s)*	
	Responsible Official ×	
	Comments	
	Accept this invite to submit the application that has been completed on your behalf	
	Send Sharing Invitation	L
	•	

Only a user who has signature authority for the financially responsible party can submit the application.

A user who does not have signature authority can share the completed application with the appropriate party/parties and should select the role "Responsible Official" or "Delegated Responsible Official" on the Share Application form to share the application with a party who has authority to submit it.

For erosion and sedimentation control applications, the Financially Responsible Person is considered the Responsible Official (RO), and their designee, if applicable, is considered a Delegated Responsible Official (DRO).

Note: The sharing user should use the email address that is/will be associated with the share recipient's AccessDEQ portal account. If the email address of the recipient is not associated with an AccessDEQ portal account, the sharing message will include registration instructions for the recipient. The <u>Accepting Shared Applications</u> section in this document has more information.



A user who has signature authority must complete identity proofing to submit the application. If this has not already been done, a user may click one of the links on step 7 of the application.

	applications of this t link below to comp	type, you must have elete identity proofi	e signature authority ng. If you do not ha	and you must	first complete iden uthority, scroll do	tity proofing. I wn to share t	f you have signature authority, he application.	use th
	Permit Applicatio	on Number			Primary I	Financially Re	sponsible Party	
	PA-0213	30			J	ohnny Carav	ella (Dr.)	
hare Applicati	ion With Oth	ers						
e the 🔁 button below	w to share access to	this permit applie	cation					
Share Application								
Email Address	: Initiating	Contact :	Permit Applicat	ion 🚦	Role(s)	:	Status Reason :	
		ems per page					No items to display	Ó
H 4 0 → →	M 100 • ite							
	H 100 • ite	the output						
eclaration of S	Signature Au	thority authority to sign	documents and/or n	eports based	on my relationship	o to the afore	mentioned Organization and	I am a
eclaration of S	Signature Au	thority authority to sign	documents and/or n	eports based	on my relationship	o to the afore	mentioned Organization and	l am a
eclaration of S ertify under penalty o ner, responsible corp	Signature Au flaw that I possess porate officer, propr	thority authority to sign rietor, principal exe	documents and/or n ecutive officer, or ran	eports based	on my relationship official or I have be	o to the afore een granted p	nentioned Organization and ermission to act as a duly aut	l am a
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Once the user submits the application the PDF version of the application is provided. It may be printed or downloaded.



Accepting Shared Applications

An applicant may grant access to an application to someone else by using the Share Application feature (sections <u>Application Step 7: Review, Share, Submit</u> and <u>Applications Grid</u> in this document have more information about sharing an application). When an applicant shares an application, the recipient will receive a message from the email address **DoNotReply-DEQPermits@deq.nc.gov** which will include a link to redeem the share invitation. The subject line of the email will say [name of share] Has Requested For You To Register With Access DEQ.

If the recipient does not already have a portal account in AccessDEQ, they can register an account then accept the sharing invitation.

It is important that the email address the sharing invitation is sent to matches the email address that is/will be associated with the invitee's AccessDEQ portal account. In the event a user sends a sharing request to an email address the recipient does not, or will not, associate with an AccessDEQ portal account, the sharer should re-send the invitation using the correct email address for the recipient.

This is the email message sent which includes instructions to register an account then return to the email to redeem the invitation:

Request to Register with AccessDEQ
AccessDEQ user PTP Test User 3 (ptp.test.user3@deq.nc.gov) has invited you to join AccessDEQ to access a permit application for Wheat Fields.
Location Name: Wheat Fields
Permit Application Number: PA-021349
In order to join AccessDEQ, you must register first. Once you have completed the registration and activated your AccessDEQ account, return to this email and use the link in Step 2 below to redeem the invitation to join the environmental interest.
Step 1: <u>Register with AccessDEQ</u>
Step 2: After completing your registration, <u>Click Here</u> to redeem your invitation to join Wheat Fields.
AccessDEQ Home Page
Thank You, North Carolina Department of Environmental Quality



This is the message sent to a share recipient whose email address matches a current AccessDEQ portal account:



Once the redemption link is clicked, access to the permit application will be granted and the shared permit application will now appear in the recipient's **Applications** section in My AccessDEQ. If the share recipient is not logged into the AccessDEQ portal at the time of clicking the invitation redemption link, the recipient is automatically routed to the sign in screen first. After signing in, the sharing invitation will automatically be redeemed, and a message will display.

The shared application will now be available to the recipient in their Applications section in AccessDEQ. The recipient may now view, edit, or share details of the application. (The <u>Applications</u> <u>Grid</u> section in this document has more information on working with applications.)





Applications Grid

A list of a user's applications may be accessed from the **Applications** page in AccessDEQ. It can be reached by selecting it from the left-hand navigation menu or the tile on the Home screen.



The **Applications** grid shows the applications to which the user has access. This includes applications created by the user or shared with the user.

Applicat	ions							
Use this page to st	art a new application, sha	are an application, edit an exi	sting application or check t	he status of a submitted a	oplication.			
Status: All 🔻								
O Start New Ap	plication 🛛 Export to	Excel						
Application	Program	Application Type	Status	Application For	Primary Applicant	Submitted On	Created On 4	
PA-019756	Air Curtain Incinerators	Air Curtain Incinerators - General Title V Air Permit	Completeness Review	Venus Trees	Gordon Sims	5/30/2024 2:41 PM	5/30/2024 2:34 PM	Actions •
<u>PA-019744</u>	Brownfields Redevelopment Section (BRS)	Brownfields Property Application	Application Submitted	Wheat Fields Phase 2	J. Marlowe Properties	5/15/2024 5:21 PM	5/15/2024 5:02 PM	Actions •
PA-019742	Special Wastes and Alternative Handling	DWM - Yard Waste	New - Pending Submission	Venus Trees	Gordon Sims		5/13/2024 10:51 AM	Actions •

Clicking on the permit application number (**PA**-**######**) in the **Application** column will take the user to the application. If the permit application is in the status of "New – Pending Submission" or "Awaiting Applicant", the permit application will open for editing. If the permit application is in any other status, application details are displayed.



The application details show the application's status, invoice information, the information submitted in the application, and the uploaded documents.

		Division of Energ	gy, Mineral, and La	nd Resources			
		Financial Respo	onsibility/Ow	nership For	m		
opplication Details	Application Perm	issions					
	0			3			
	Pendina	Application S	ubmitted Tech	inical Review	Decision		
Permit Applicat	tion Number	Invoices					
PA-019643				Barran and			
		Invoice Ni	Invoice D:	Due Date	Invoice Ta	Total Paid	
Total Acreage D Uncovered	Disturbed or						*
3.5		No Data Available					
		no bata manapic					
Status							
Completeness Re	eview						-
		4					+
		н ч о м	100 🔻 items	per page	No i	tems to display	Ċ
Is This a New	Plan	Original Application	Previous	Project Not	Previous	Proiect/Permi	t
Submission?		Approved?	Found		Number		
Yes							
Permit			Previous	Application			
Purpose of Dev	elopment		Other (E	escribe)			
			e ther (a	/			

Clicking the **Application Permissions** tab will allow sharing of the application and display the application's sharing history.

ion Permissions						
	1000 - 100 -					
-	-					
Pending	Application Sul	bmitted Teck	3 mical Review			
_{ber} Invoid	ces	onneed reer	inical inclusion	Decision		
			The Avenue			
_	Invoice Ni :	Invoice D:	Due Date	Invoice To	Total Paid	
	ending ber Invoid	Pending Application Sul ber Invoices	Pending Application Submitted Tech ber Invoices	Application Submitted Technical Review ber Invoices	Invoice Ni Invoice Di Due Date Invoice Ta	Invoice Nt Invoice Dt Invoice Tc Total Paid



Applications may also be shared using the Share option in the **Actions** menu. The <u>Application Step</u> <u>7: Review, Share, Submit</u> and <u>Accepting Shared Applications</u> sections in this guide have more information about application sharing. Note: Only applications in the appropriate status will have **Edit Application** available.

Application	Program	Application Type	Status	Location	Primary Applican	Submitted On	Created On +	
<u>PA-019643</u>	Erosion & Sediment Control	Financial Responsibility/ Form (DEMLR E&SC)	Completeness Review	Wake Fores Food Hall	t John Caravella (Dr.)	7/18/2024 4:15 PM	2/28/2024 8:47 AM	Actions •
			4/26/2	2024 5:01 PI	M Actions	<u>.</u>		
			5/13/2	202 <mark>4</mark> 10:51	View Details Edit Application			
			4/1/20	024 8:25 AN	Share Application	·		
					(



Invoices & Payments

An invoice is generated after a successful completeness review of an application. All invoices can be viewed from the "Invoices" section of My AccessDEQ. Invoice information for an individual application is also available on the application details.

Invoices								
Use this page to pay in	nvoices related to applica	ations and permits.						
Export to Excel		- 510-						
Invoice	Invoice Date	Due Date	Invoice Total	Total Paid	Remaining Balance	Status	Application	
INV-002948	06/25/2024		\$1,207.00	\$0.00	\$1,207.00	Active	PA-021805	Actions 👻
INV-002951			\$0.00	\$0.00		Voided/Cancel	<u>PA-022105</u> 앱	Actions 🕶
<u>INV-002952</u>	06/25/2024		\$1,207.00	\$0.00	\$1,207.00	Active	<u>PA-022105</u> 🖒	Actions 🕶

Clicking on the link to the invoice number (**INV**-**######**) allows the user to view details of an invoice. The **Make Payment** button is enabled for invoices with an outstanding balance. Clicking it takes the applicant to the Paylt web application, where they can submit a payment.

				oice				
nvoice Header								
Application Number		Invoice Number		Invoice	Date		Due Date	
PA-021294		INV-002628		02/26	/2024		03/27/2024	ł
nvoice Total		Total Paid			ing Balance		Status	
\$2,600.00		\$2,600.00		\$0.00			Paid In Full	l
nvoice Line Iter	ms							
NVOICE LINE ITER	ns Des	ription		Quant	ity	Amou	nt	
Product Name DEMLR - FROF - Acreag	ms pe Per	tription	permit applications	Quant 26.00	ity	Amou \$2,600	nt .00	
nvoice Line Iter Product Name DEMLR - FROF - Acreag Payments	ns Des	ription	ermit applications	Quant 26.00	ity	Amou \$2,600	nt .00	Make Payment
nvoice Line Iter Product Name DEMLR - FROF - Acreag Payments Payment ID	ms Des je Per	:ription acce fee for DEMLR FROF p	Permit applications	Quant 26.00	ity Payment Amount	Amou \$2,600 Date F	nt .00 Received	Make Payment Status



Checkout	
Payment Summary	
DEMLR - FROF - Acreage Per acre fee for DEMLR E&SC permit applications	\$1,000.00
Convenience Fee Processing Fee Total Payment	\$3.00 \$18.50 \$1,021.50
Payment Methods	Change
VISA	
Visa ending in 1111	
Pay \$1,021.50	

The applicant can select or update a payment method to connect a credit card, debit card or checking account (ACH) to use for payment.

A \$3 convenience fee is applied to all electronic payments. There is an additional fee of 1.85% if paying with credit or debit card. For ACH, there is an additional flat fee of \$1.25 per ACH payment.



	Pa	aymen	t Re	eceipt		Print	
der							
er	Invoice Number		Invoic	e Date			
	INV-001036		09/2	29/2023			
Per a appl	ription Icre fee for DEMLR E ications	&SC permit	Quantity Amount SC permit 10.00 \$1,000.00				
Transaction	1 #	Payment Method		Payment Amount	Date Received	Status	
PMT-1023 d63a89ac-e614-48c6-b6f3- d68ef36e10f0		Online Payment		\$1,000.00	09/29/2023	Active	
	der er Items Ver a appli	der er Invoice Number INV-001036 Items Items Per acre fee for DEMLR E applications Transaction #	Paymen der er Invoice Number INV-001036 Items Items Per acre fee for DEMLR E&SC permit applications Transaction # Payment Method	der er Invoice Number INV-001036 09/2 Items Per acre fee for DEMLR E&SC permit applications Transaction # Payment Method	Payment Receipt der er Invoice Number INV-001036 09/29/2023 Items Per acre fee for DEMLR E&SC permit applications 10.00 Transaction # Payment Method Payment Amount	Payment Receipt der er Invoice Number INV-001036 09/29/2023 Items Items Per acre fee for DEMLR E&SC permit applications Payment Amount Payment Amount Payment Amount Payment Amount Payment Amount	

Successful processing of a payment in Paylt will send the applicant back to the portal and a receipt will be generated. Applicants can print a copy of the receipt by clicking on the 'Print' button at the top right corner of the page.



Withdrawing an Application

Should a user decide to withdraw their application, they can do so from the Application Details page. Enter the Applications list and select the **View Details** action next to the application to be withdrawn.



Clicking the green **Withdraw Application** button at the top takes the user to a screen where they can provide reasons for the withdrawal and submit.

	Division of Energy, Mi	neral, and Land Resourd	es	Permit Appl	ication Withdraw Request			
Details Applicati	inancial Responsi Withdra ion Permissions	bility/Ownership w Application	Form 4 Decisio	You are electing to withdraw your Permit Application. Withdrawing this application will deactivate it in our system. If you decide to continue with your project have to submit a new application. Any paper copies that the division has received in relation to this application. Any paper copies that the division has received in relation to this application. So the recycled. This cannot be undone. If you would like to withdraw this application, click the Submit button below to complete your permit a withdraw request.				
Application er	Invoices			PA-019646	A Wake Forest Food Hall			
9646	Invoic i	Invoic : Due D :	Invoia i	Primary Applicant	Acreage Disturbed			
creage red or red	No Data Available		ABC Test Corp Comments / Reasons for Withdraw * Enter your comments here.	3				
ation Submitted	4 14 4 0 F H	100 • items per pa	ge No iter		Submit			



Submission of this request will take the user to a confirmation page. The Financially Responsible Party as well as the DEQ staff reviewing your application (or applicant, if the application has yet to be submitted) will be notified via email.



Withdrawn applications cannot be reactivated. Should the project resume, a new application is required.

Users can see their withdrawn applications in the Applications grid. The default viewing filter on the Applications screen displays only active applications, but users can change the filter.

My AccessDEQ / A	pplications							
Applicat	tions							
Use this page to s	tart a new applie	cation, share an	application, e	edit an existing	application or	check the state	us of a submitt	ed application.
Status: All 🔻	Program: Erosio	n & Sediment Co	ntrol 🔻					
Start New A	pplication 🛛	Export to Excel						
Application	Program	Application	Status	Location	Primary App	Submitted O	Created On	
<u>PA-068530</u>	Erosion & Sediment Control	Financial Responsi Form (DEMLR E&SC)	New - Pending Submission	Tycho Station			10/29/2024 10:34 AM	Actions -
PA-019686	Erosion & Sediment Control	Financial Responsi Form (DEMLR E&SC)	Issued	Retreat @ Renaissan II	Arthur Carlson	4/18/2024 10:20 AM	3/21/2024 10:55 AM	Actions 🕶
PA-019646	Erosion & Sediment Control	Financial Responsi Form (DEMLR E&SC)	Withdrawn	A Wake Forest Food Hall	ABC Test Corp	10/29/2024 10:25 AM	2/28/2024 1:24 PM	Actions 🕶



Appendix A – Document Management

Document History

The change history of the document is recorded in the Revision History Table.

Version	Version Description	Details
1.0	The initial document instance for this initiative was created leveraging the standard Specifications Team template.	
1.1	Reorganization for User Guide	Author: Sonia Khanijo Date: 06/23/2023
2.0	Updated the User Guide	Author: Sonia Khanijo Date: 08/28/2023
3.0	 Update for new releases of AccessDEQ and E&SC FROF My AccessDEQ redesign. Location access and ID proofing changes to allow application information to be entered independently of completion of ID proofing by financial responsible party. Add application sharing functionality. Add ESA. 	Author: Christi Haynes Date: 03/11/2024
3.1	 User experience improvements for AccessDEQ: In Applications, Invoices, and Permits grids: remove column heading ellipses and left-hand action columns; instead add hyperlink edit/view; Add drop-down selection of available actions for each row; column sorting by clicking column header List filtering options moved to the header Permits & Project combined to one grid Minor revisions to formatting and wording New document upload control for FROF application Update Appendix B 	Author: Christi Haynes Date: 07/18/2024
3.2	 Updates for user experience improvements in AccessDEQ: Addition of left-hand navigation menu Document upload control styling improvement Minor revisions to screen images, formatting, wording Add reference to DEQ YouTube for help videos 	Author: Christi Haynes Date: 10/17/2024
3.2.1	Updates for Withdraw Application functionality	Author: Julie Coco, Christi Haynes Date: 10/30/24



Appendix B – Helpful Information

Description	Web Address	
North Carolina AccessDEQ homepage	https://deq.nc.gov/accessdeq	
Sign into or sign up for an AccessDEQ portal account	https://portal.deq.nc.gov/login	
My AccessDEQ user portal homepage	https://portal.deq.nc.gov/my-accessdeq	
General guide to the My AccessDEQ portal	https://portal.deq.nc.gov/help/getting-started-guide	
Answers to FAQs and commonly used acronyms	https://portal.deq.nc.gov/help/faqs-and-acronyms	
Links to all AccessDEQ portal application user guides	https://portal.deq.nc.gov/help/user-guides	
North Carolina DEQ YouTube Playlists	https://youtube.com/@NCDEQ/playlists	

The North Carolina Department of Environmental Quality (DEQ) Permitting Transformation Program (PTP) is the initiative behind AccessDEQ. Information about it can be found at https://www.deq.nc.gov/accessdeq/permitting-transformation-program.

Information about all DEQ permitting and a link to a list of all permits, including those not currently part of AccessDEQ, can be found at this web address: <u>https://www.deq.nc.gov/accessdeq/permit-directory</u>.