

# **BMPs to SCMs**

Cary's Adaptive Approach to Post-Construction

Charles Brown & Emily Cochran

Town of Cary Stormwater Division



What we'll talk about today: A. Background: Cary & its SCMs **B.** Regulatory Requirements **C.** Site Plan Process **D.** Construction Site Turnover **E.** Post-Construction Program A. Inventory **B.** Inspections **C.** Tracking & Enforcement **F.** Why has Cary's program been successful?

# **All About Cary**

### SIZE

- City limits are 61.9 sq. miles
- ETJ is 58 sq. miles
- Population is 174,888
- 7<sup>th</sup> largest municipality in NC

#### LOCATION

- Primarily in Wake County, partially in Durham and Chatham Counties
- Surrounded by Raleigh, RTP, Morrisville, Apex and Holly Springs

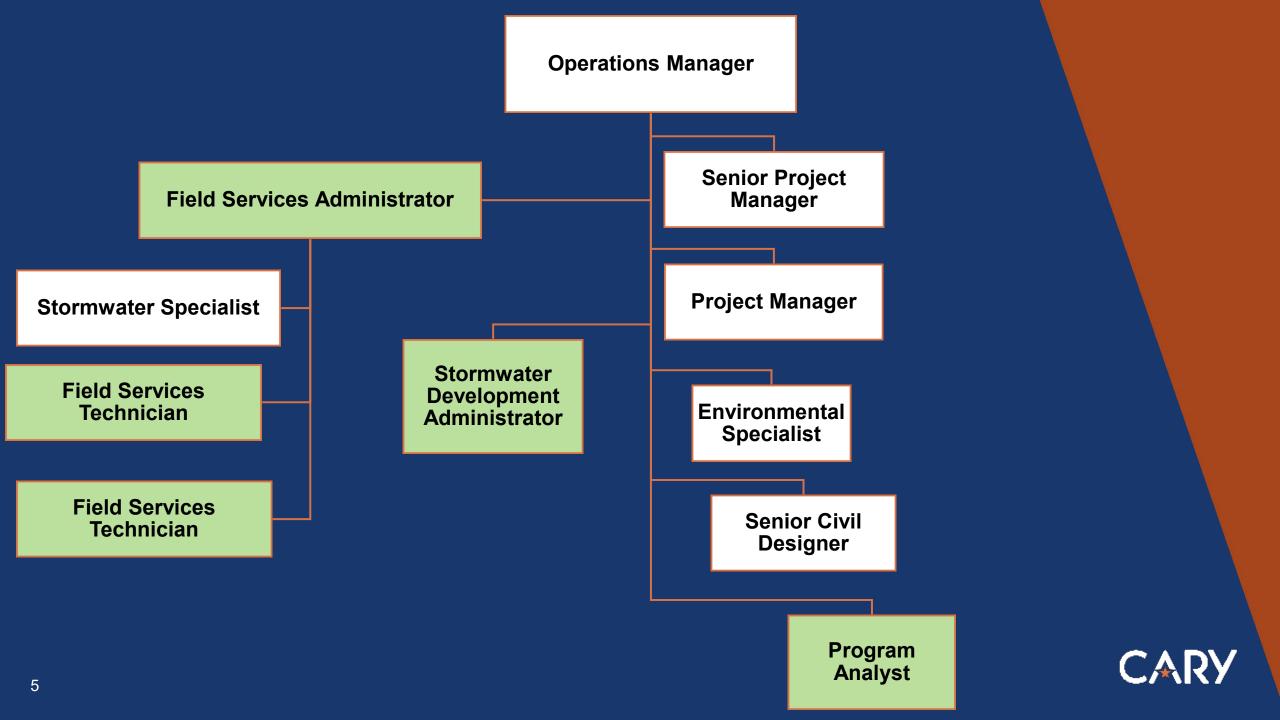
### WATERSHEDS

- Split between Neuse River Basin and Cape Fear River Basin
- Two water supply watersheds (Jordan Lake and Swift Creek)









#### 1516

## As a Town grows, so does its SCM inventory

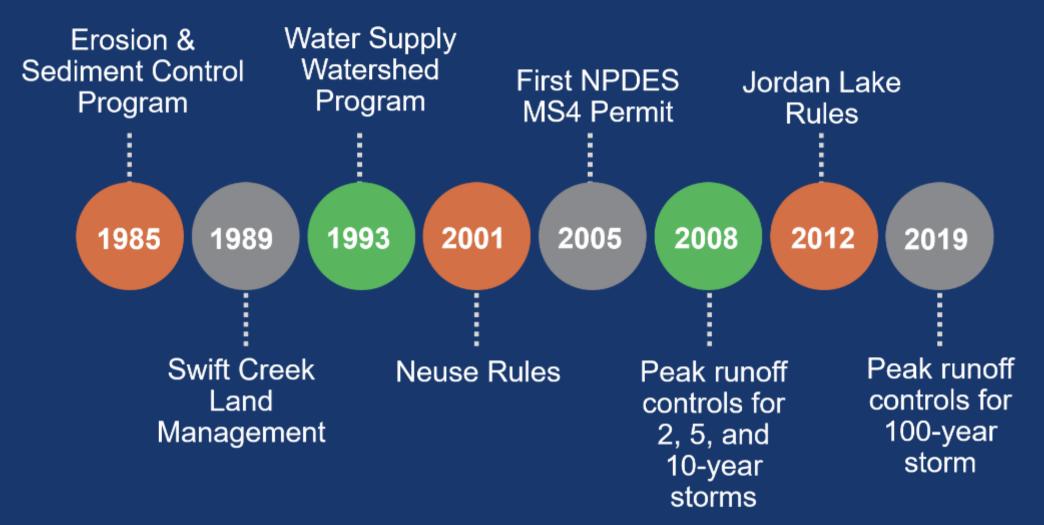


# SCMs by Type

	Privately- Owned	Town-Owned	Grand Total
Bioretention	189	21	210
Constructed Wetland	281	21	302
Dry Pond	112	14	126
Grass Swale	37	2	39
Level Spreader	194	9	203
Permeable Pavement	3	0	3
Proprietary Devices	23	1	24
Riparian Buffer	3	0	3
Sand Filter	78	2	80
Scour Hole	3	9	12
Step Pool	1	0	1
Underground Detention	87	2	89
Unregulated	18	4	22
Wet Pond	391	11	402
Grand Total	1420	96	1516

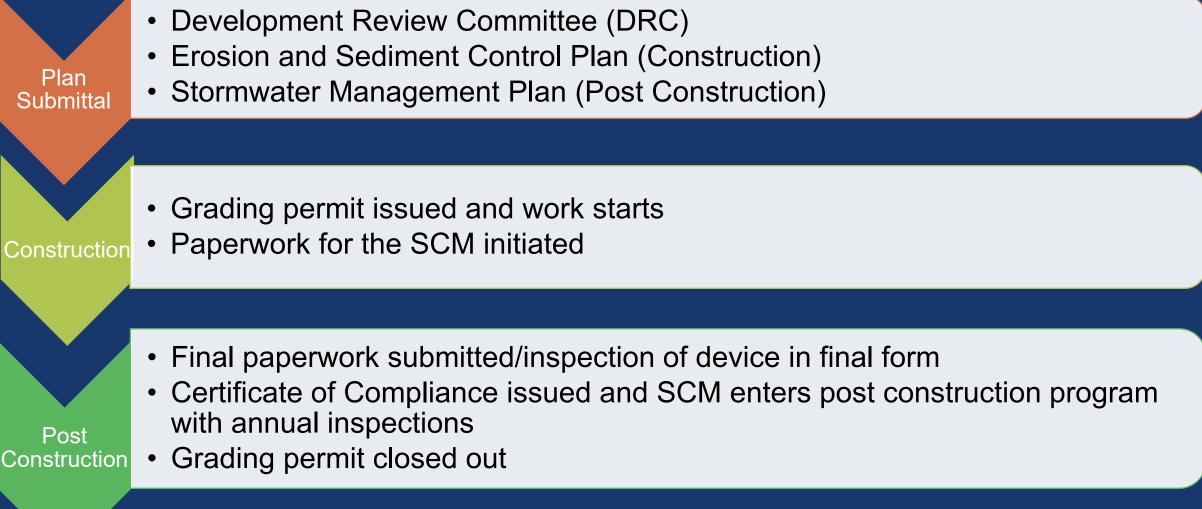
CARY

## **Post-Construction Regulatory Requirements**





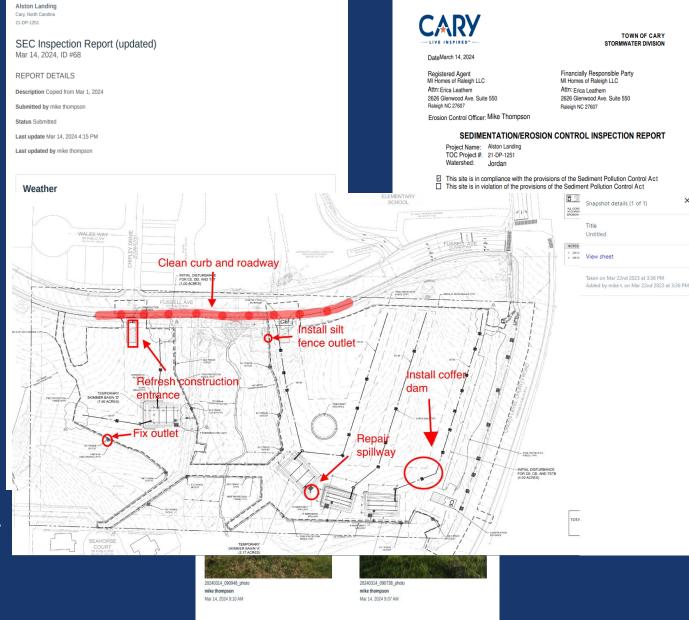
## **Site Plan Process**





# **Site Inspections**

- Ensure site is meeting requirements of grading and drainage plan
- Provide reports to all parties to indicate if site is compliant or noncompliant
- Provide information on what next steps are for the site
- Plan grid now Autodesk Builder



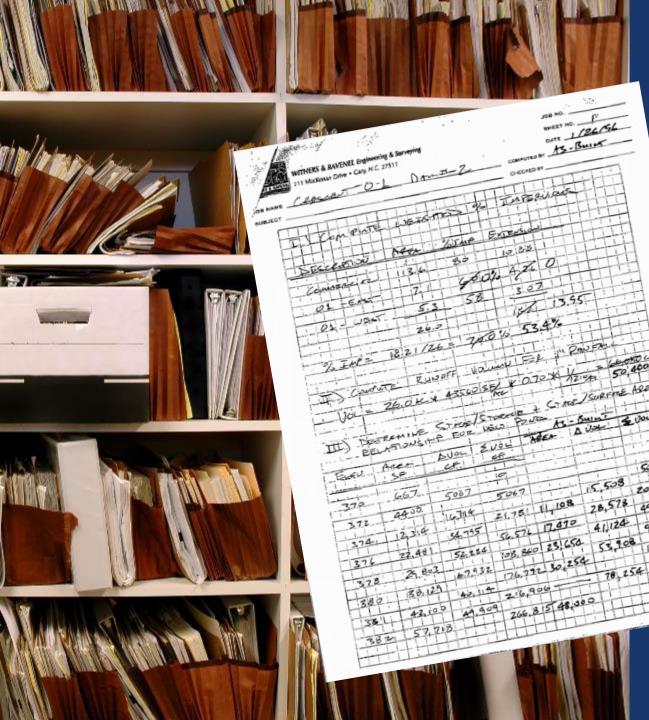
## Construction Site Turnover

- 1995 required paperwork at device installation (Water Supply Watershed Program)
- 2001 access easement agreement (Neuse Rules and subsequent LDO changes)
- 2009 PE Certification within 30 days of conversion from construction to post construction.
- Collaboration with site/field inspectors



Ow	ners List	Date
		Received
1.	Executed Deed (Property Description)	
2.	Operations & Maintenance Manual	
3.	Maintenance Agreement (notarized)	
4.	Survey Plot of Structure recorded with the County Register of Deeds showing the related Stormwater Control Structure and Access Easement (all pages)	
5.	Establishment of Dedicated Maintenance Account (per LDO Chap. 4.4.6 (G)(7)) <ul> <li>Engineer's estimate for 10% of the total cost of SCM construction</li> <li>SCM Dedicated Maintenance Account Certification form</li> </ul>	
6.	Stormwater Control Structure and Access Easement Agreement recorded with the County Register of Deeds.	
7.	Certification (sealed by PE) stating that structure is complete and complies fully with approved plans and specifications for each stormwater control measure	
8.	Reproducible as-built plans for all SCM structures and storm drain infrastructure following Cary Standard Specification Section 10000 Record Drawing Checklist	
9.	For bioretention devices only, Soil Report showing media mix and P-index of media used meet requirements of NCDEQ Minimum Design Criteria manual.	
10.	Closed Circuit Television (CCTV) video files of all public and private storm drain infrastructure for staff review; identified punch list items rectified	

#### 11

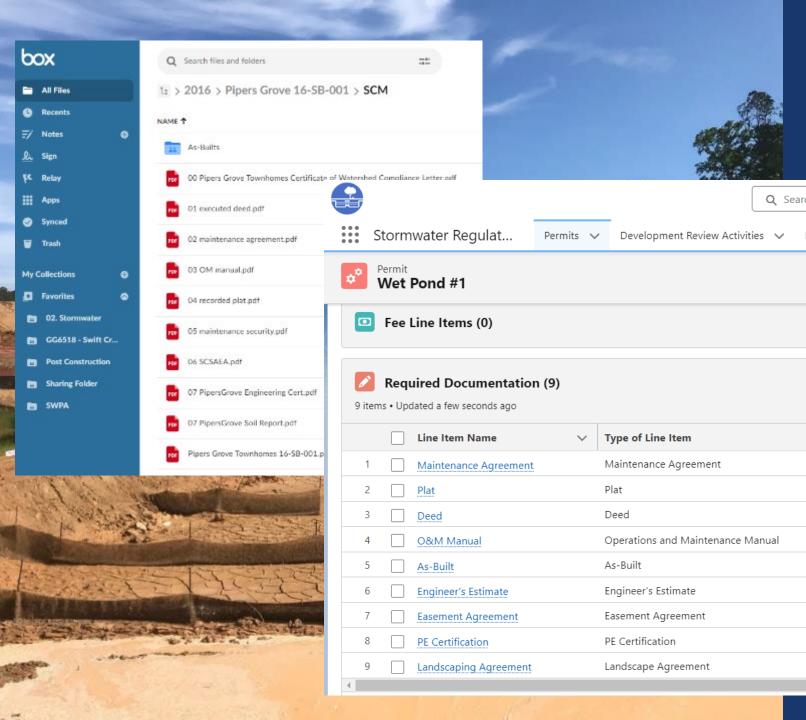


In the beginning... there was paper

Paper files mailed or faxed

- Handwritten checklists
- Scanned & uploaded to Laserfiche





## Construction Site Turnover

- Shared digital systems:
  - Emailed PDFs
  - Docusign

- Box folder (shared online network drive)
- Salesforce stormwater permits
- Laserfiche & paper files still used for permanent storage
- Allows multiple staff to upload/edit/review documents



# **Cary's Post-Construction Program**

A. InventoryB. InspectionsC. Tracking & Enforcement



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Just providiand rodge.

- Started with spreadsheet of sites
- MapInfo (2010) > ArcGIS
   Online (2017) > ArcPro
   (2023)
- Schema update SCM assets separate from inspections and compliance (related table)

#### SCM



#### Carolina Preserve Phase 6

SiteName

Location

ProjectNumber

OwnersName OwnerAddress

OwnerPhone OwnerEmail

SiteManager

ContactPerson

ContactAddress

ContactPhone ContactEmail

CertificateDate

InspectionMonth

LastInspectionDate

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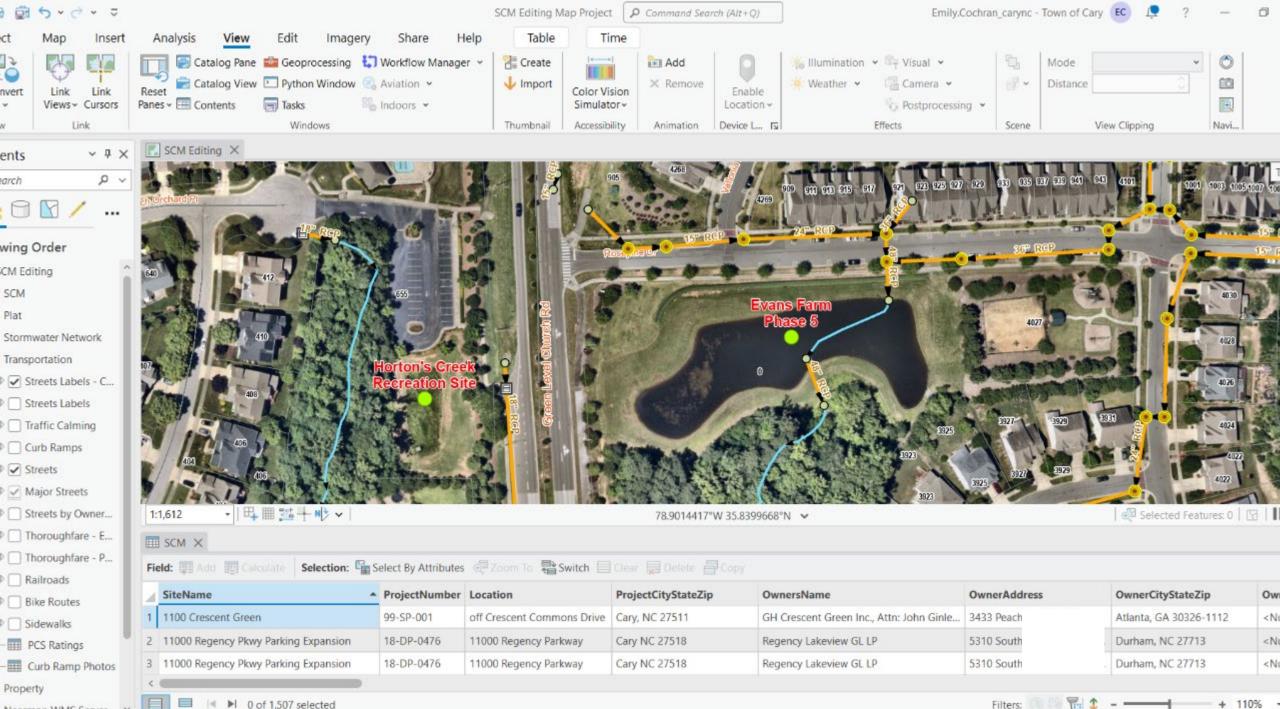
OwnerCityStateZip

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Carolina Preserve Phase 3B	
06-SP-079	
Behind 982 Tompkins Loop	
Cary, NC 27511	
Carolina Preserve HOA	
115 Allforth Place	
Cary, NC 27519	
Carolina Preserve HOA	
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115 Allforth Place, Cary, NC 27519	
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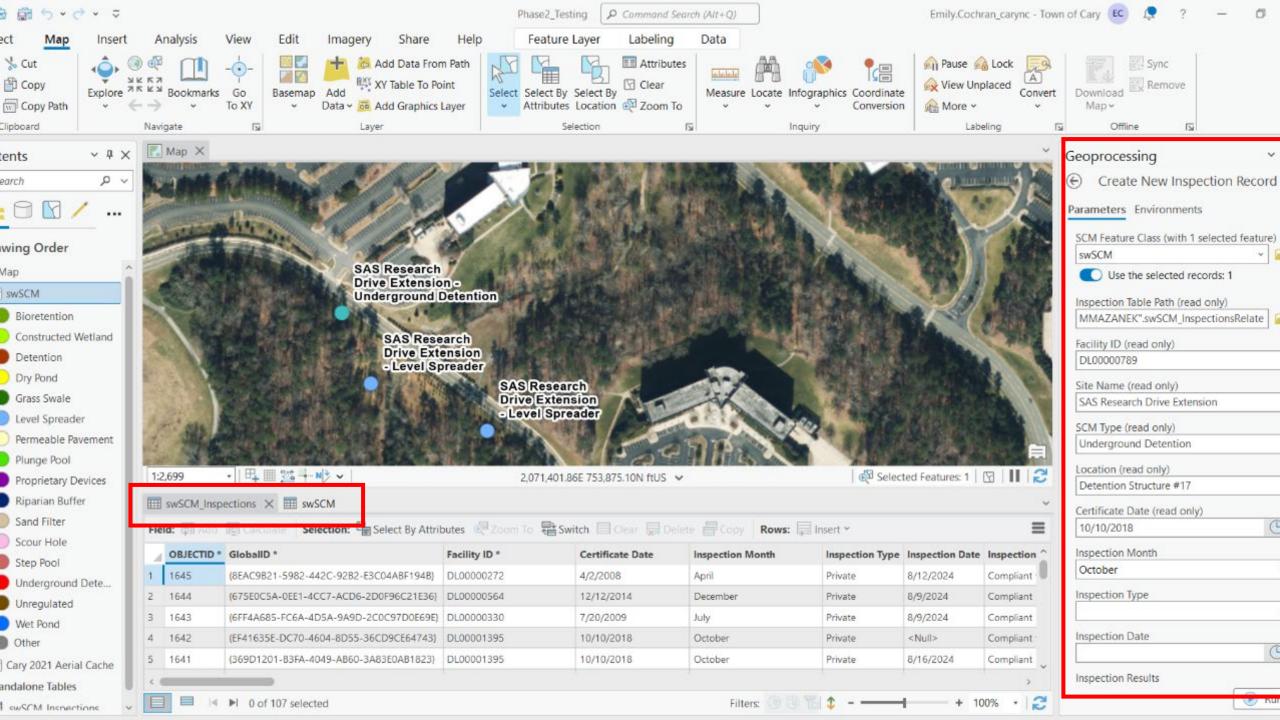
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ETE CLOSE



Nearman WMS Server

+ 110% Filters:



# **B.** Inspections

2001 – Staff
 inspected all
 devices

 2007 – Required owners to hire PE/PLS/CLA to inspect

## Monthly notification letters



ENGINEERING DEPARTMENT

December 31, 2003

Vy Creek Townhomes Association, Inc. y, President urt Cary, NC 27523

#### Subject: Ivy Creek Townhomes Watershed Protection Device

Dear Representative:

On December 31, 2003 the annual inspection of the above referenced project was performed for compliance with the Reservoir Watershed Protection Ordinance of the Town of Cary. A copy of that inspection is included with this letter. If the inspection report indicates work needs to be performed please ensure the work is completed within 30 days.

Your project is in the Neuse River Watershed and was approved under the condition that you would maintain the watershed protection device. Maintenance of the Watershed protection measure is important to ensure that we continue to have a safe and clean drinking water supply. Please contact me at (919)460-4934 when referenced work is completed, or if you have guestions.

Sincerely,

Ethan A. Brodnick Erosion Control Inspector Engineering

#washietr

TOWN of CARY 318 North Academy Street + Cary, NC 27513-970 Bas 305+Cary, NC 27512-0005 tel 915-407-4030 + tax 710-460-4535 + www.fownofcary.org



Sand Filter Inspection Report ENGINEERING DEPARTMENT

Project Name: Ivy Creek Townhomes

Looption: East of Cambridge Woods and South of Briarchiff West

Owner Association y, President

Addres our

Watershed: Neuse River

Inspection Purpose: Annual 12-31-2003

Observations: No problems noted during inspection

Recent Rainfall Event: No

Dispolared Sand at 2-3 inched deep in sand chamber: No

Replacement Sand Needed in Chamber: 1

Remove Sediment from Sediment Chamber: No

Weirs free from obstruction: Yes

Overflow inlet at functioning elevations: No

Stormwater reaches sand chamber as sheet flow: Yes

Outfall pipe is free from obstruction: Yes

Other Comments: Recent service to device looks to be effective with maintaining A functional BMP. Continue to keep sediment chambers free of debri To reduce maintenance meeds long term. Thank You.

> Town of Cary Engineering Department. watenhecingectorform.doo

TOWN OF CARY 318 North Academy Street \*Cary, NC 27512-8005 tel 929-463-4039 \* fax 920-463-4935 \* www.townofcary.org



# **B.** Inspections

- 2016 inspection template updated
- 2019 Pass/Fail to Compliant, Compliant with Maintenance or Non-Compliant
- Establishment of repair periods

STORMWATER SCHI ANNOAL MAINTENANCE INSPECTION REPORT								
-Construction Maintenance Report Form (Revised July 1, 2016)								
(All previous versions of this form are invalid)								
y, North Carolina	Inspection Date:							

The Town of Cary Land Development Ordinance (4.4.6) requires that Stormwater SCM runoff control devices/structures be inspected annually to certify they are being maintained properly and are functioning as originally designed and intended.

A. General Information: (Fill out <u>ALL</u> information) \*USE ONLY ONE INSPECTION FORM PER SITE WITH AS MANY ACCOMPANYING SCM CHECKLIST ATTACHMENT SHEETS AS NEEDED. IF MULTIPLE SCM'S EXIST AT A SITE, SUBMIT MULTIPLE CHECK-OFF ATTACHMENT SHEETS ALONG WITH THE STANDARD 2-PAGE FORM. ALSO, ATTACH DIGITAL PHOTOGRAPHS OF THE SITE, STRUCTURES, AND DEVICES AS APPLICABLE. COMPLETE ALL BOXES – LEAVE NOTHING BLANK Boxes

STORMWATER SCM ANNUAL MAINTENANCE INSPECTION REPORT

Project Name: (as found in Town of Cary Files)	Legal Owner of Record: (Name from County Real Estate/Tax Website or from the owner if more recently updated):
Alternate Name if applicable:	Legal Owner of Record Address:: (from County Real Estate/Tax Website or from the owner if more recently updated):
Physical Address/Location of SCM:	Owner Name:
Town of Cary Site Plan # or Subdivision Plan #	Owner Telephone Number w/ Area Code: ( )
Site Contact Entity: (Owner, Management Company, or HOA)	Name of Inspection Company:
Site Contact Person Name/Title:	SCM Inspector Name: (a person's name - not a company name)
Site Contact Entity Mailing Address:	Mailing Address of Inspection Company:
Site Contact Person Telephone Number:	Qualification//Credentials of Inspector:           Type         Name of Entity         State         #
	Pagietration:

C. The results of this inspection are as follows:

#### NON-COMPLIANT

VISUAL INSPECTION FOUND APPARENT ISSUES WHICH NEED IMMEDIATE ATTENTION. COMPLETE THE REPAIR ITEMS INDICATED ON THE ATTACHED CHECKLISTS WITHIN 60-DAYS OF THE DATE OF THIS REPORT. RE-INSPECTION AND CERTIFICATION PRIOR TO OR AT THE 60-DAY INTERVAL WILL FOLLOW SATISFACTORY COMPLETION OF ALL REPAIRS. REPORTS NOT RECEIVED WITHIN 60-DAYS WILL LEAD INTO ENFORCEMENT ACTIONS. SEE ITEM "D" BELOW REGARDING ENFORCEMENT.

Post

Town of Car

#### COMPLIANT WITH MAINTENANCE

VISUAL INSPECTION FOUND DEFICIENCIES THAT NEED ATTENTION. COMPLETE THE MAINTENANCE ITEMS INDICATED ON THE ATTACHED CHECKLISTS WITHIN 30-DAYS OF THE DATE OF THIS REPORT. THE TOWN SHALL BE NOTIFIED OF THE REPAIRS HAVE BEEN PERFORMED WITH PHOTOS OF MAINTENANCE PERFORMED. IF NOTIFICATION HAS NOT BEEN RECEIVED WITHIN 30-DAYS THIS WILL BE CONSIDERED A VIOLATION. SEE ITEM "D" BELOW.

COMPLIANT (CHECK HERE IF INITIAL INSPECTION WAS NON COMPLIANT AND THIS IS A RE-INSPECTION) VISUAL INSPECTION FOUND NO APPARENT ISSUES, (CERTIFICATION BELOW; SEE ITEM "E"). nce and Inspection Seminar

Certification #

hone Number: (

Address:



# **B.** Inspections

- Town must inspect all privatelyowned SCMs once per permit cycle
- Inspect about 20% per year
- 2 days per month, about 9 months of the year
- Field Maps for inspections
- Export GIS data and use MailMerge to send out reports



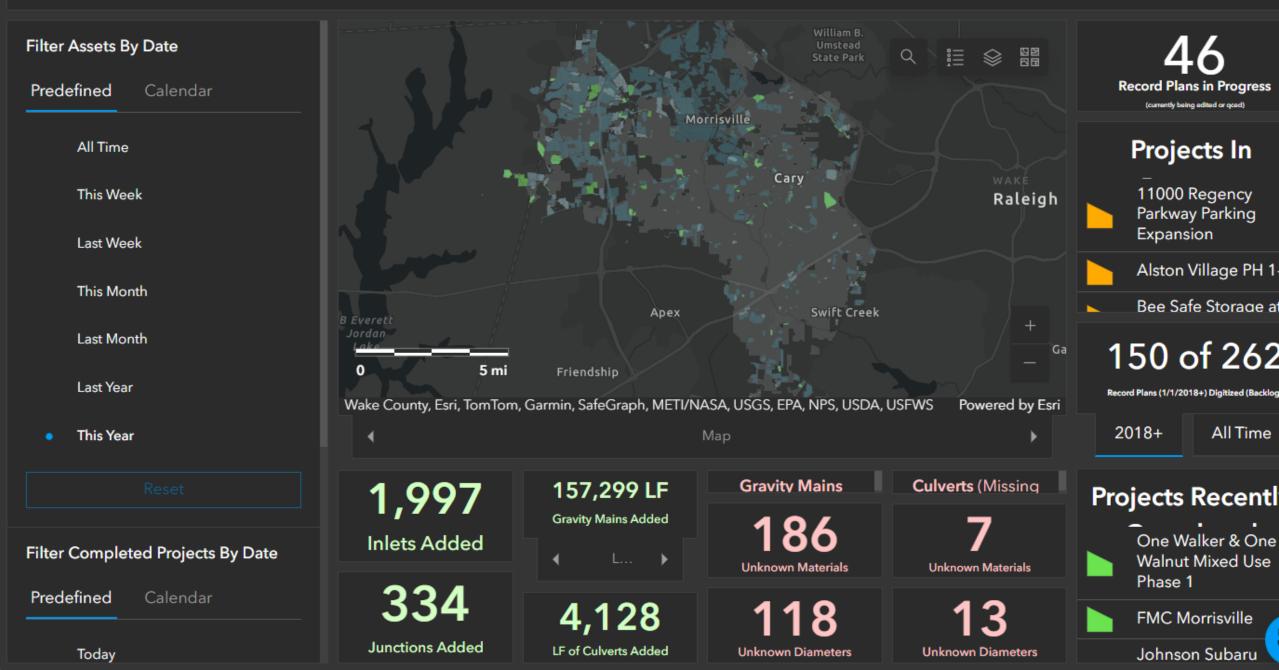
# C. Tracking & Enforcement

- 2010 MapInfo allowed us to see
   Sites with most recent inspection date and identify overdue reports
   Excel spreadsheet
  - Schema update historical data

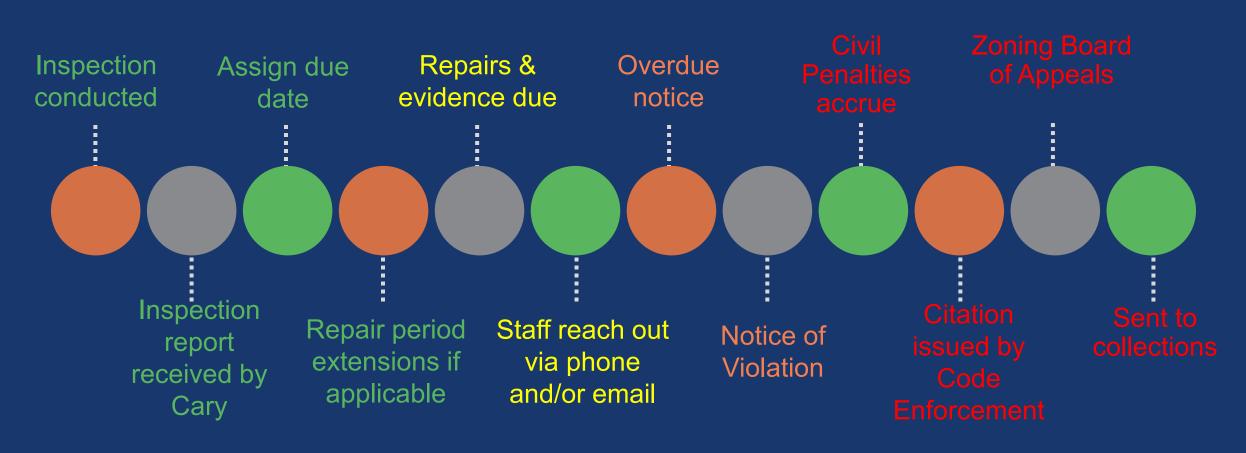
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3	Alsto		19-DP-0082	March	3/14/2024	NC	Repair and reinspection	3/26/2024	Email	Request repair and reins	Overdue letter	7/24/2024	called 8/9
4	Amb		06-SP-032	July & Dec	11/20/2023 0:	00 NC	Repair and reinspection	3/26/2024	Email, mai	i Overdue letter	NOV	7/24/2024	called 8/9
5	Ame			September	10/11/2019	On hold	#N/A				#N/A		On hold due to redevelopment
6	Bee		16-SP-069	June	6/17/2024	NC	Repair and reinspection	7/9/2024	Email, mai	i Request repair and reins	Overdue letter	9/7/2024	
7	BSN	Bikes)	05-SP-052	March	7/10/20	24 NC	Repair and reinspection	7/12/2024	Email	Request repair and reins	Overdue letter	9/10/2024	
8	Carr		04-SB-012	August	8/5/2024	CWM	Repair photos	8/9/2024	Email	Request repair photos	Overdue letter	9/8/2024	
9	Cary		01-SP-139	September	8/13/2024	CWM	Repair photos	8/15/2024	Email	Request repair photos	Overdue letter	9/14/2024	WP #1 only
10	Chai	rk	07-SP-099	September	10/7/2022	NC	Repair and reinspection	5/31/2024	Email, mai	i Overdue letter	NOV	7/30/2024	emailed 8/9. previous retrofit no
11	Chat		16-DP-031	april	7/18/2024	CWM	Repair photos	7/25/2024	Email	Request repair photos	Overdue letter	8/24/2024	
12	Chri		13-SP-058	April	4/15/2024	NC	Repair and reinspection	5/13/2024	Email	Request repair and reins	Overdue letter	8/11/2024	should be done soon 7/16
13	Сор		05-SB-016	March	3/21/2024	NC	Repair and reinspection	4/15/2024	Email	Request repair and reins	Overdue letter	8/13/2024	work should be done by 7/26



#### Stormwater Project Status Dashboard



# C. Tracking & Enforcement





# How do we measure success?

### Current compliance rates (in percentage of sites):

Non-Compliant	4.9%
Compliant with Maintenance	4.4%
Overdue	0.1%
Active enforcement (overdue letter, NOV and beyond)	1.3%



## Why do we care?

Protect our water quality and downstream neighbors Compliance & enforcement are enormous time sinks

Culture of pride and stewardship

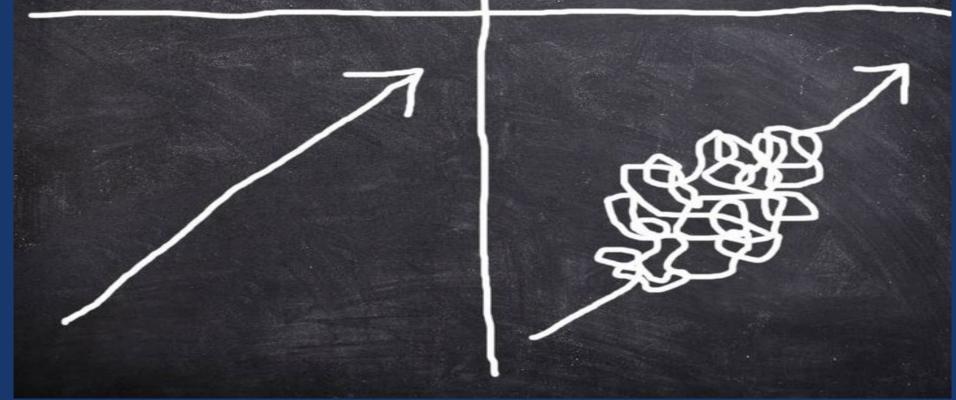


# Why has Cary's program been successful?

what People Think Success Looks Like:

27

What success Really Looks Like:



# Why has Cary's program been successful?

### Institutional Knowledge

- Historical site & compliance information
- Sometimes no paper trail

#### Processes

- Monthly notification letters
- Using new technology
- Repair period
   extensions

#### Cooperation

- Cultivating relationships with all parties
- Recognizing unusual situations
- Patience!!

# Step Back and Evaluate the Program

Get up on the balcony to look at the dance floor • What are recurring issues/sticking points? • What is taking up too much time? How do things fall through the cracks? • Who else can I ask for perspective and feedback?



# **Thank You!**

Charles Brown Stormwater Field Services Administrator 919-469-4038 Charles.brown@carync.gov

Emily Cochran Stormwater Program Analyst 919-469-4032 Emily.Cochran@carync.gov



**PDH Evaluation:** 

### https://bit.ly/2024EscEval









carync.gov