#### SWMP TEMPLATE INSTRUCTIONS

- 1. Additional guidance for using this Stormwater Management Plan (SWMP) Template can be found on the DEQ stormwater web page at <a href="https://deq.nc.gov.sw">https://deq.nc.gov.sw</a> under the NPDES MS4 Program Forms & Resources tab, in the MS4 Toolbox. It is strongly recommended that the posted instructional SWMP webinar be viewed prior to beginning development of the SWMP.
- 2. An MS4-specific Annual Self-Assessment (ASA) Template will be developed based upon the approved Final SWMP. This ASA will be an Excel spreadsheet that lists each SWMP measurable goal and reporting metric for each reporting year. Please be aware that the responses must be brief and answers of Yes/No/Partial, a quantity, or a date are the preferred reporting metrics. There is a small character limited comment box to provide the status of each entry, but there is no option to attach documents to the ASA.
- 3. The SWMP Template has instructions embedded in the document. They are always highlighted:

Red italicized text with gray highlighting denotes an instruction or guidance that should be deleted from the document after completion. For example, [insert a map].

Plain highlighted text indicates an item that must be edited to provide the appropriate information, for example:

- o has / has not would be replaced with either has or has not
- O Document Date would be replaced with the date, written as February 6, 2019 or 02/06/2019
- o Permit Number NCS000xxx would be replaced with the NPDES MS4 permit number assigned by DEQ (e.g. NCS000300).
- 4. The SWMP Template has standard text that should not be edited or deleted, including all listed permit conditions and some provided BMPs. The provided text works hand in hand with the 2021 Permit Template to define a compliant MS4 program.
- 5. Number the BMPs in the tables consecutively, starting with BMP No. 1. Do not restart numbering in each BMP table. The consecutive numbering supports quick referencing of the individual table cells (e.g. BMP 1.B.1 or BMP 15.C.3).
- 6. Add or delete rows to enter as many BMPs and Measurable Goals as are necessary to satisfy each permit requirement.
- 7. Each BMP should answer three basic questions and the reporting metric should, ideally, represent what the MS4 will use to evaluate whether the BMP/Measurable Goal is successful/useful or not:

- a. What will be done? Describe the specific task(s) to be completed.
- b. When will it be completed? Include a frequency and applicable permit year(s).
- c. How will it be measured and reported to DEQ each year? See Item 2 above.
- 8. Do not change "Draft" on the SWMP document until DEQ provides instructions in writing to change the title to Draft Final or Final.

#### 9. Helpful Hints:

- Search and replace "City of Shelby" with the name of the municipality (e.g. City of Smithville) throughout the document.
- Think through BMP commitments, timing and available vs. needed resources. Establish reasonable time frames to complete the program goals by the end of the 5-year permit term. The MS4 will be accountable for the commitments and timing provided.
- Identify components that need to be in place prior to BMP implementation and consider whether they should be included as interim tasks/steps towards compliance (e.g. developing tracking spreadsheets, staff training, etc.).
- The Division will specifically request additional information if needed to approve the Final SWMP.
- Clear and concise wording is strongly recommended.
- It is recommended that an MS4 not include extraneous information, because it becomes an enforceable component of the permit.



NCS000560

# **Draft Stormwater Management Plan**

# **City of Shelby**

March 15, 2024





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#### PART 1: INTRODUCTION

The purpose of this Stormwater Management Plan (SWMP) is to establish and define the means by which the City of Shelby will comply with its National Pollutant Discharge Elimination System (NPDES) Municipal Separate Storm Sewer System (MS4) Permit and the applicable provisions of the Clean Water Act to meet the federal standard of reducing pollutants in stormwater runoff to the maximum extent practicable.

This SWMP identifies the specific elements and minimum measures that the City of Shelby will develop, implement, enforce, evaluate and report to the North Carolina Department of Environmental Quality (NCDEQ) Division of Energy, Minerals and Land Resources (DEMLR) in order to comply with the MS4 Permit number NCS000560, as issued by NCDEQ. This permit covers activities associated with the discharge of stormwater from the MS4 as owned and operated by the City of Shelby and located within the corporate limits of the City of Shelby.

In preparing this SWMP, the City of Shelby has evaluated its MS4 and the permit requirements to develop a comprehensive 5-year SWMP that will meet the community's needs, address local water quality issues and provide the minimum measures necessary to comply with the permit. The SWMP will be evaluated and updated annually to ensure that the elements and minimum measures it contains continue to adequately provide for permit compliance and the community's needs.

Once the SWMP is approved by NCDEQ, all provisions contained and referenced in this SWMP, along with any approved modifications of the SWMP, are incorporated by reference into the permit and become enforceable parts of the permit. Any major changes to the approved SWMP will require resubmittal, review and approval by NCDEQ, and may require a new public comment period depending on the nature of the changes.

#### **PART 2: CERTIFICATION**

Signed this

day of 20

By my signature below I hereby certify, under penalty of law, that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete.

I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations.

I am also aware that the contents of this document shall become an enforceable part of the NPDES MS4

Permit, and that both the Division and the Environmental Protection Agency have NPDES MS4 Permit compliance and enforcement authority.

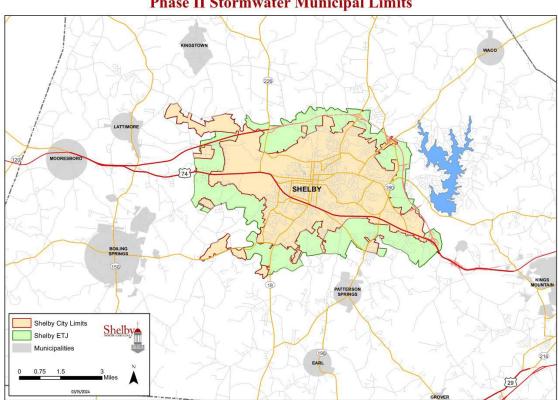
| I am a ranking elected official.
| I am a principal executive officer for the permitted MS4.
| I am a duly authorized representative for the permitted MS4 and have attached the authorization made in writing by a principal executive officer or ranking elected official which specifies me as (check one):
| A specific individual having overall responsibility for stormwater matters.
| A specific position having overall responsibility for stormwater matters.

| Signature:
| Print | Name: | Title:

#### **PART 3: MS4 INFORMATION**

#### 3.1 Permitted MS4 Area

This SWMP applies throughout the corporate limits of the City of Shelby, including all regulated activities associated with the discharge of stormwater from the MS4. The map below shows the corporate limits of City of Shelby as of the date of this document.



City of Shelby

Phase II Stormwater Municipal Limits

#### 3.2 Existing MS4 Mapping

The current MS4 mapping includes drainage structures such as stormwater pipes with flow direction, inlets (open pipe and various types of catch basins), junction boxes (buried, exposed and manhole access), discharges (non-outfall, outfall and major outfall), and stormwater control measures (City permitted, State permitted and existing). In addition to location, each structure has attributes such as size, material, etc.

Table 1: Summary of Current MS4 Mapping

Percent of MS4 Area Mapped	98	%
No. of Major Outfalls* Mapped	310	total

<sup>\*</sup>An outfall is a point where the MS4 discharges from a pipe or other conveyance (e.g. a ditch) directly into surface waters. Major outfalls are required to be mapped to meet permit requirements. A major outfall is a 36-inch diameter pipe or discharge from a drainage area > 50-acres; and for industrial zoned areas a 12-inch diameter pipe or a drainage area  $\ge 2$ -acres.

#### 3.3 Receiving Waters

The City of Shelby MS4 is located within the Broad River Basin and discharges directly into receiving waters as listed in Table 2 below. Applicable water quality standards listed below are compiled from the following NCDEQ sources:

- o Waterbody Classification Map
- o Impaired Waters and TMDL Map
- o Most recent NCDEQ Final 303(d) List

Table 2: Summary of MS4 Receiving Waters

Receiving Water Name	Stream	Water	303(d) Listed Parameter(s)
	Index / AU	Quality	of Interest
	Number	Classification	
Beaverdam Creek	9-50-32	С	
Brushy Creek	9-50-29	С	
Buffalo Creek	9-53-(5)	С	
Buffalo Creek (Kings Mountain	9-53-(2.9)	WS-III;CA	Water Temperature
Reservoir)			
First Broad River	9-50-(19.5)	WS-IV	
First Broad River	9-50-(26.5)	WS-IV;CA	
First Broad River	9-50-(28)	С	Fecal Coliform, Turbidity
Hickory Creek	9-50-30	С	

#### 3.4 MS4 Interconnection

The City of Shelby MS4 is not interconnected with another regulated MS4 and directly discharges to the receiving waters as listed in Table 2 above.

The MS4 does interconnect with the statewide NCDOT MS4 and includes:

a. The interconnection is receiving stormwater from the NCDOT MS4. The number of interconnections is known. Quantity: 25

- b. The interconnection is discharging stormwater into the NCDOT MS4. The number of interconnections is known. Quantity: 43
- c. The City of Shelby MS4 mapping does identify interconnections with the NCDOT MS4. The
- d. The City of Shelby MS4 mapping does include NCDOT MS4 outfalls.

#### 3.5 Total Maximum Daily Loads (TMDLs)

The TMDL(s) listed in Table 3 below have been approved within the MS4 area, as determined by the map and list provided on the NCDEQ Modeling & Assessment Unit web page. The table also indicates whether the approved TMDL has a specific stormwater Waste Load Allocation (WLA) for any watershed directly receiving discharges from the permitted MS4, and whether a Water Quality Recovery Program has been implemented to address the WLA.

Table 3: Summary of Approved TMDLs

Water Body Name	TMDL Pollutant(s) of Concern	Stormwater	Water
		Waste	Quality
		Load	Recovery
		Allocation	Program
		(Y/N)	(Y/N)
Broad River Basin	N/A	N	N
Statewide	Mercery	N	N

Currently the Broad River Basin has no basin specific TMDLs in place other than the statewide Mercery TMDL. The City of Shelby Stormwater program has implemented numerous BMPs designed to improve water quality discharging from the MS4 system. Programs include but are not limited to a Public Education, Public Involvement, Illicit Discharge Detection and Elimination, Post Construction Stormwater Runoff Control Program and Pollution Prevention and Good Housekeeping for Municipal Facilities. A few BMPs include educational booths, creek cleanups, enforcement of illicit discharges, issue Post Construction Stormwater Management Permits and ensuring City staff and facilities are operating in a manner to reduce stormwater pollution.

In addition, to the Stormwater program, The City of Shelby has a Water Shed Protection Overlay District (Unified Development Ordinance Section 10-1) and Flood Hazard Overlay Requirements (UDO Section 10-2).

The watershed protection overlay districts are designed to protect designated public water supply watershed from activities that could degrade water quality. The Purpose of this is to implement the provisions of the Water Supply Watershed Protection Act (NCGS 143-214.5) which requires the City of Shelby to adopt minimum land use regulations to protect water quality of public surface water supplies within the City's zoning jurisdiction. Development within this district shall employ best management practices to minimize water quality impacts.

The Flood Hazard Overly District is designed for the purpose of protecting people and property from the hazards of flooding in accordance with the authority provided in NCGS 160A-381 and 160A-174. This program addresses many issues such as Artificial Obstructions with Floodways, building design requirements above base flood elevations, and on-site sewage disposal system requirements that avoid impairment or contamination from it during flooding.

In addition to these programs, North Carolina Department of Environmental Quality implements the Sedimentation Pollution Control Act (SPCA) by adopting rules, setting standards, and providing guidance. This program currently reviews plans for all construction sites greater than or equal to 1.0 acre within the City's jurisdictional limits. This state agency is also responsible for field inspections and enforcement as required. During the City's plan review process, applicable project must submit a copy of their NCDEQ Erosion Control Permit to verify compliance with the program.

#### 3.6 Endangered and Threatened Species and Critical Habitat

Significant populations of threatened or endangered species and/or critical habitat are identified within the regulated MS4 urbanized area. Based upon a review of the Endangered and Threatened Species and Species of Concern by County for North Carolina Map and Listed species believe to or known to occur in North Carolina map as provided by the U.S. Fish and Wildlife Service, the species listed in Table 4 have the potential to occur within the regulated MS4 urbanized area. Of those species listed, Table 4 summarizes the species that may be significantly impacted by the quality of surface waters within their habitat.

Table 4.	Potential Federally	Listed Species/Habitat In	pacted by Surface Water Ou	ıalitv
I auto T.	I Otomiai I cucian v	Listed Species/Habitat III	ibacica by Surface water Ot	aam v

Scientific Name	Common name	Species Group	Federal Listing
			Status
Perimyotis Subflavus	Tricolored Bat	Mammals	Under Review
Danaus Plexippus	Monarch Butterfly	Insects	Candidate
Myotis Lucifugus	Little Brown Bat	Mammals	Under Review
Tsuga Carolinana	Carolina Hemlock	Conifer and Cycads	Under Review
Hexastylis Naniflora	Dwarf-Flowered	Flowering Plants	Threatened
	Heartleaf		

#### 3.7 Industrial Facility Discharges

The City of Shelby MS4 jurisdictional area includes the following industrial facilities which hold NPDES Industrial Stormwater Permits, as determined from the NCDEQ Maps & Permit Data web page.

Table 5: NPDES Stormwater Permitted Industrial Facilities

Permit Number	Facility Name		
NCG030170	IMC-MetalsAmerica, LLC		
NCG030258	Curtis Wright Controls Inc.		
NCG030647	Greenheck Fan Corporation		
NCG030656	KSM Castings USA, Inc.		
NCG030706	Greenheck Fan Corporation 2		
NCG030715	Greenheck Fan Corporation 3		
NCG030728	Steffes – Shelby		
NCG070015	Electric Glass Fiber America LLC		
NCG080169	United Parcel Service-Shelby		
NCG080326	Royster Transport Co Incorporated		
NCG110040	First Broad River WWTP		
NCG140050	Concrete Supply Co-Shelby		
NCG140340	BlueDot – Shelby		
NCG150048	Shelby-Cleveland County Regional Airport		
NCGNE0061	FAS Controls		
NCGNE0073	Hale Products-Hurst Division		
NCGNE0338	WalMart DC #6070 Polkville Rd		
NCGNE0531	Shelby Vehicle Maintenance Facility		
NCGNE0813	Clearwater Paper Shelby, LLC		
NCGNE1475	Clearwater Paper Shelby LLC		
NCGNE1503	Walmart DC #6070 Walmart Dr		

#### 3.8 Non-Stormwater Discharges

The water quality impacts of non-stormwater discharges have been evaluated by the City of Shelby as summarized in Table 6 below. The unpermitted non-stormwater flows listed as incidental do not significantly impact water quality. The City of Shelby has evaluated residential and charity car washing and street washing for possible significant water quality impacts.

Street washing discharges are addressed under the Pavement Management Program in Part 10 of this SWMP. The Division has not required that other non-stormwater flows be specifically controlled by the City of Shelby.

Wash water associated with car washing that does not contain detergents or does not discharge directly into the MS4 is considered incidental. However, these types of non-stormwater discharges that do contain detergents have been evaluated by the City of Shelby to determine whether they may significantly impact water quality. The City of Shelby has found residential non-stormwater discharges containing detergents to be incidental. The City's Phase II Stormwater Ordinance Section 10-3.7 prohibits commercial wash water from entering the MS4 system.

Table 6: Non-Stormwater Discharges

Non-Stormwater Discharge	Water Quality Impacts
Water line and fire hydrant flushing	Incidental
Landscape irrigation	Incidental
Diverted stream flows	Incidental
Rising groundwater	Incidental
Uncontaminated groundwater infiltration	Incidental
Uncontaminated pumped groundwater	Incidental
Uncontaminated potable water sources	Incidental
Foundation drains	Incidental
Air conditioning condensate	Incidental
Irrigation waters	Incidental
Springs	Incidental
Water from crawl space pumps	Incidental
Footing drains	Incidental
Lawn watering	Incidental
Residential and charity car washing	Incidental
Flows from riparian habitats and wetlands	Incidental
Dechlorinated swimming pool discharges	Incidental
Street wash water	Incidental
Flows from firefighting activities	Incidental

#### 3.9 Target Pollutants and Sources

In addition to those target pollutants identified above, the City of Shelby is not aware of other significant water quality issues within the permitted MS4 area.

Table 7 below summarizes the water quality pollutants identified throughout Part 3 of this SWMP, the likely activities/sources/targeted audiences attributed to each pollutant, and identifies the associated SWMP program(s) that address each. In addition, the City of Shelby has evaluated schools, homeowners and businesses as target audiences that are likely to have significant stormwater impacts.

The target audience for this measure will be households, businesses, and industries. Efforts will be made to target materials to school age children, the general public, and City employees. Materials will also be created to focus on different types of uses, such as residential, commercial, and industrial.

Table 7: Summary of Target Pollutants and Sources

Target Pollutant(s)	Likely Source(s)/Target Audience(s)	SWMP Program Addressing Target Pollutant(s)/Audience(s)
Litter	Residents, Businesses, Industrial	Public Education & Outreach
Sediment	Construction Industry, Residents,	Public Education & Outreach,
	Businesses, Municipal	Construction Site Runoff
		Control, Pollution Prevention &
		Good Housekeeping
Car Washing	Residents, Businesses, Municipal	Public Education & Outreach,
		Pollution Prevention & Good
		Housekeeping
Chemicals	Residents, Businesses, Municipal,	Public Education & Outreach,
	Industrial	Pollution Prevention & Good
		Housekeeping
Used Oil, Antifreeze, etc.	Residents, Businesses, Municipal,	Public Education & Outreach,
	Industrial	Pollution Prevention & Good
		Housekeeping
Lawn Care Products and	Residents, Businesses, Municipal	Public Education & Outreach,
Yard Waste		Pollution Prevention & Good
		Housekeeping
Fecal Coliform (Pet Waste)	Residents/Municipal Parks	Public Education & Outreach

#### PART 4: STORMWATER MANAGEMENT PROGRAM ADMINISTRATION

#### 4.1 Organizational Structure

The City of Shelby operates under a Council/Manager form of government. The City Manager is appointed by the Mayor and Council and serves as the Chief Administrative Officer of the City and is responsible for carrying out the policies and ordinances adopted by City Council. The City Manager is the signing authority for the MS4 permit. The stormwater administrator is the Engineering Services Director, who has a Engineering Manager that oversees the implantation of the stormwater program. Under the Engineering Manager is the Stormwater Coordinator who is responsible for the implementation and coordination of the activities discussed in the SWMP. Additional City departments, such as Planning and Development Services and Public Works help to implement certain BMPs of the program.

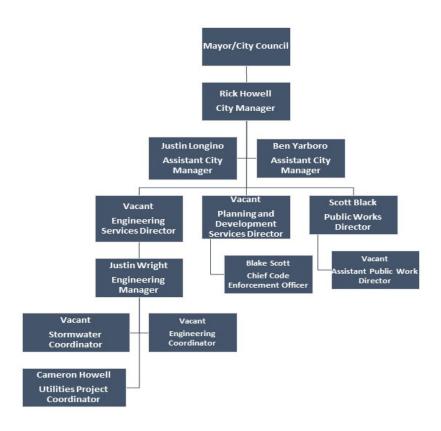


Table 8: Summary of Responsible Parties

SWMP Component	Responsible Position	Staff Name	Department
Stormwater Program Administration	Assistant City Manager	Ben Yarboro	Engineering- Stormwater Division
SWMP Management	Engineering Services Director	Vacant	Engineering- Stormwater Division
	Engineering Manager	Justin Wright	
Public Education & Outreach	Stormwater Coordinator	Vacant	Engineering- Stormwater Division
Outcach	Engineering Manager	Justin Wright	
Public Involvement & Participation	Stormwater Coordinator	Vacant  Justin Wright	Engineering- Stormwater Division
Illicit Discharge	Engineering Manager Stormwater Coordinator	Vacant	Engineering-
Illicit Discharge Detection & Elimination	Chief Code Enforcement Officer	Blake Scott	Stormwater Division Planning and Development
Construction Site	Stormwater Coordinator	Vacant	Engineering- Stormwater Division
Runoff Control	Regional Engineer	Zahid Khan	NCDEQ
Post-Construction Stormwater	Stormwater Coordinator	Vacant Ben Yarboro	Engineering- Stormwater Division
Management	Assistant City Manager	Justin Wright	
	Engineering Manager	Vacant	Planning and
	Planning and Development Director		Development
Pollution Prevention/Good Housekeeping for Municipal Operations	Stormwater Coordinator	Vacant	Engineering- Stormwater Division
Municipal Facilities Operation & Maintenance Program	Stormwater Coordinator	Vacant	Engineering- Stormwater Division
Spill Response Program	Stormwater Coordinator	Vacant	Engineering- Stormwater Division

MS4 Operation & Maintenance Program	Stormwater Coordinator	Vacant	Engineering- Stormwater Division
Municipal SCM Operation & Maintenance Program	Stormwater Coordinator	Vacant	Engineering- Stormwater Division
Pesticide, Herbicide & Fertilizer Management Program	Stormwater Coordinator	Vacant	Engineering- Stormwater Division
Vehicle & Equipment Cleaning Program	Stormwater Coordinator	Vacant	Engineering- Stormwater Division
Pavement Management Program	Stormwater Coordinator  Engineering Coordinator  Director of Public Works	Vacant Vacant Scott Black	Engineering- Stormwater Division Public Works
Total Maximum Daily Load (TMDL) Requirements	N/A	N/A	N/A

#### 4.2 Program Funding and Budget

In accordance with the issued permit, the City of Shelby shall maintain adequate funding and staffing to implement and manage the provisions of the SWMP and comply with the requirements of the NPDES MS4 Permit. The budget includes the permit administering and compliance fee, which is billed by the Division annually.

On July 1, 2014, the City of Shelby implemented a stormwater fee on all properties inside the City limits with greater than 400 square feet of impervious surface. These fees are collected through the City's monthly utility billing system. Properties within the City either fall into residential (single-family only) or commercial based on the property use.

All residential properties are charged a flat monthly fee. Commercial fees are charged based on impervious surface on the property calculated using aerial photography. Randomly selected residential properties had their impervious surface calculated to determine the Equivalent Residential Unit (ERU) for commercial billing. Currently the City's ERU is 2,600 square feet. The commercial impervious surface square footage is broken down into ERUs, then the property is charged per the tier it falls in. Currently, there are ten commercial billing tiers listed below:

<u>Type</u>	Monthly Fee
Residential	\$2.63
Commercial:	
1-2 ERU	\$5.27
3-5 ERU	\$10.53
6-10 ERU	\$15.80
11-25 ERU	\$26.33
26-50 ERU	\$78.98
51-100 ERU	\$157.95
101-200 ERU	\$315.90
201-500 ERU	\$631.80
501-1000 ERU	\$1,263.60
1001+ ERU	\$2,106.00

The City of Shelby Stormwater Fee Credit program offers commercial property owners the opportunity to reduce their stormwater utility fee charges by applying for available fee credits. The fee credits described below are cumulative and a stormwater fee may be reduced as much as thirty (30) percent based on the following three credit categories:

- Water Quality (10% credit) Properties qualifying for this fee credit shall provide an onsite Best Management Practice (BMP) that reduces the impact of pollution on water quality and conforms with the design and maintenance standards in the City of Shelby's Phase II Stormwater Ordinance and the NCDENR BMP Manual (minimum 85% TSS removal). The required water quality analysis is to be prepared and sealed by an engineer registered in the State of North Carolina.
- Water Quantity (10% credit) Properties qualifying for this fee credit shall provide a post developed rate of runoff that is less than or equal to the runoff rates at predevelopment. Properties that reduce their peak discharge rate to pre-developed conditions are eligible to receive a stormwater runoff control credit. If site conditions do not allow for a complete reduction to the pre-developed peak discharge rate, the credit will be determined proportionally based on the amount of reduction attained (i.e., if the developed peak discharge is reduced by 70 percent of the differential runoff. then the corresponding credit would be  $0.70 \times 10\% = 7\%$ ). Runoff rate analysis is to be based on a 10-year storm event with supporting calculations prepared and sealed by an engineer registered in the State of North Carolina.
- Industrial Stormwater Permit (10% credit) An industrial property that is covered by an individual or general National Pollution Discharge Elimination System (NPDES) stormwater discharge permit is eligible for this credit if all requirements of the aforementioned permit are satisfied. An annual inspection report must be provided to the City to verify compliance and receive this fee credit.

Current revenues (as of May 2022) collected from stormwater utility fees generates approximately \$898,000 annually. The current budget for the Stormwater Division is \$840,520.00. Funds are used for the salaries of three full time employees (Engineering Manager, Stormwater Coordinator, Street Sweeper Operator), stormwater system repairs, equipment purchases for inspections and repairs of the stormwater

system, brochures and handouts for the public education program, materials and trash disposal for public involvement cleanup events, and other items needed to support the Stormwater Division.

#### 4.3 Shared Responsibility

The City of Shelby will share the responsibility to implement the following minimum control measures, which are at least as stringent as the corresponding NPDES MS4 Permit requirement. The City of Shelby remains responsible for compliance if the other entity fails to perform the permit obligation, and may be subject to enforcement action if neither the City of Shelby nor the other entity fully performs the permit obligation. Table 9 below summarizes who will be implementing the component, what the component program is called, the specific SWMP BMP or permit requirement that is being met by the shared responsibility, and whether or not a legal agreement to share responsibility is in place.

Table 9: Shared Responsibilities

SWMP BMP or Permit Requirement	Implementing Entity & Program Name	Legal Agreement (Y/N)
N/A		

#### 4.4 Co-Permittees

The are no other entities applying for co-permittee status under the NPDES MS4 permit number NCS000560 for the City of Shelby. Table 10 summarizes contact information for each co-permittee.

Table 10: Co-Permittee Contact Information

Co-Permittee MS4	Contact Person	Phone & E-Mail	Interlocal
Name			Agreement
			(Y/N)
N/A			

#### 4.5 Measurable Goals for Program Administration

The City of Shelby will manage and report the following Best Management Practices (BMPs) for the administration of the Stormwater Management Program.

Table 1	1: Program Administration BMPs	1			
Permit Ref.	2.1.2 Program Implementation  Measures to evaluate the performance and effectiveness of the SWMP program components at least annually.  Results shall be used by the permittee to modify the program components as necessary to accomplish the intent of the Stormwater Program.				
BMP	A	В	C	D	
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric	
1.	Annual Self-Assessment				
	Evaluate the performance and effectiveness of the program components at least annually. Results shall be used to modify the program components as necessary to accomplish the intent of the Stormwater Program.	1. Prepare, conduct and document an annual evaluation of the program components.	1. Annually Permit Years 1 – 5	1. Yes/No	
Permit Ref.	1.6: Permit Renewal Application  Measures to submit a permit renewal application no later than 180 days prior to the expiration date of the NPDES MS4 permit.				
BMP	A	В	C	D	
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric	
2.	Permit Renewal Application				

Table 11: Program Administration BMP	s		
Submit a permit renewal application and Draft SWMP no later than 180 prior to permit expiration.	1. Draft SWMP applicable to the proceeding 5 years following permit reissuance.	1. Permit Year 5	1. Yes/No
	2. Certify the stormwater permit renewal application (Permit renewal application form and Draft SWMP for the next 5-year permit cycle) and submit to NCDEQ at least 180 days prior to permit expiration.	2. Permit Year 5	2. Date of permit renewal application submittal

#### PART 5: PUBLIC EDUCATION AND OUTREACH PROGRAM

The City of Shelby will implement a Public Education and Outreach Program to distribute educational materials to the community or conduct equivalent outreach activities about the impacts of storm water discharges on water bodies and steps the public can take to reduce pollutants in storm water runoff.

The target audiences and identified pollutants listed in Part 3.9 of this SWMP, which will be addressed by the Public Education and Outreach Program, are summarized in Table 12 below. In addition, the City of Shelby is required to inform businesses and the general public of the hazards associated with illicit discharges, illegal dumping and improper disposal of waste.

Table 12: Summary of Target Pollutants & Audiences

Target Pollutants/Sources	Target Audience(s)
Litter	General Public, Businesses, Industrial
Sediment	Construction Industry, Residents, Businesses, Municipal
	Employees
Car Washing	Residents, Businesses, Municipal Employees
Chemicals	Residents, Businesses, Municipal Employees, Industrial
Used Oil, Antifreeze, Etc.	Residents, Businesses, Municipal Employees, Industrial
Lawn Care Products and Yard	Residents, Businesses, Municipal Employees
Waste	Residents, Businesses, Municipal Employees
Fecal Coliform (Pet Waste)	Residents, Municipal Parks
Illicit Discharges	General Public, Businesses, Municipal Employees
Illegal Dumping	General Public, Businesses, Municipal Employees
Improper Disposal of Waste	General Public, Businesses, Municipal Employees

The City of Shelby will manage, implement and report the following public education and outreach BMPs.

Table 13	Table 13: Public Education and Outreach BMPs					
Permit Ref.	3.2.2 and 3.2.4: Outreach to Targeted Audiences  Measures to identify the specific elements and implementation of a Public Education and Outreach Program to share educational materials to the community or conduct equivalent outreach activities about the impacts of stormwater discharges on water bodies and how the public can reduce pollutants in stormwater runoff. The permittee shall provide educational information to identified target audiences on pollutants/sources identified in table 12 above, and shall document the extent of exposure of each media, event or activity, including those elements implemented locally or through a cooperative agreement.					
BMP	A B C D					
No.	Description of BMP Measurable Goal(s) Schedule for Implementation Manual					

Stormwater Utility Bill Inserts				
Provide educational stormwater bill inserts in utility bills twice annually to all City residents and businesses.	1. Develop and distribute utility bill inserts	1. Semi-annually, Permit year 1-5	1. Yes/No Number of utility bill inserts mailed:	
Topics may include: stormwater pollution awareness, garbage, vehicle maintenance, yard waste and lawn care products, chemicals, pet waste, illicit discharge and illegal dumping.	2 Distribute utility bill inserts for Vehicle Maintenance, Car Washing, Chemicals, Used oil, antifreeze etc.	2. Permit Year 1	2. Yes/No Number of bill inserts distributed:	
Provide educational stormwater bill inserts in utility bills to all City	3. Distribute utility bill inserts for Lawn Care Products and Yard Waste	3. Permit Year 2	3. Yes/No Number of bill inserts distributed:	
residents and businesses. Topics shall include target pollutants.	4. Distribute utility bill inserts for Illicit Discharge, and Illegal Dumping	4. Permit Year 3	4. Yes/No Number of bill inserts distributed:	
	5. Distribute utility bill inserts for Littering, Improper Disposal of Waste	5. Permit Year 4	5. Yes/No Number of bill inserts distributed:	
	6. Distribute utility bill inserts for Fecal Coliform (Pet Waste)	6. Permit Year 5	6.Yes/No Number of bill inserts distributed:	
Stormwater Brochure Distribution T	hrough Public Facilities			
Provide educational information by distributing brochures at public facilities such as government facilities, hardware stores, automotive stores, and pet facilities.	1. Develop and update brochures to be distributed at public facilities that targets pollutants and sources.	1.Year 1	1.Yes/No	
	2.Distribute Brochures through Government and Public Facilities	Year 2-5	2.Yes/No Number of brochures distributed:	
			Number of facilities distributing brochures:	
School Educational Program				
Staff will participate in educational events for school students such as Career Day and club presentations	1. Staff will participate/present in a programs to target school age children.	1. Annually, Permit Years 1-5	1. Yes/No Number of participant Number of Events	

Table 13	3: Public Education and Outreach	BMPs		
6.	Public Festival Educational Booths			
	Staff will utilize educational booths at public festivals. These booths allow for one-on-one interaction with citizens and the distribution of educational brochures and handouts.	1. Staff will have a booth at community events to distribute stormwater outreach materials. At minimum, three events will be attended per permit year.	1. Annually, Permit Years 1-5	1. Yes/No  Number of events held/attended:  Quantity and type of materials handed out:
Permit Ref.	2.1.7, 3.2.3 and 3.6.5€: Web Site Measures to provide a web site design including ordinances, or other regulated mechanisms, providing the legal aut and SWMP. The web page shall all design standards, checklists and/or	latory mechanisms, or a litthority necessary to imple so provide developers wit	st identifying the ordinand ment and enforce the req	ces or other regulatory uirements of the permit
ВМР	Α	В	C	D
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric
8.	Maintain Informational Webpage			
	Promote and maintain an internet website designed to promote and convey the programs message;. The website will include links to the City Stormwater Ordinance, SWMP, educational brochures, stormwater	1. Maintain and update, Annually, City of Shelby Stormwater informational website to provide information to the public	1. Annually, Permit Years 1-5	1. Yes/No
	hotline contact information, NCDEQ STOPMUD hotline, Stormwater Administrative Manual and other related information for developers.	2. Track the annual number of visits to the site.	2. Annually, Permit Years 2-5	2. Number of visits to the website:
9.	Social Media Posts			
	Utilize the City's social media pages to inform public of stormwater projects, events and stormwater pollution prevention messages.	1. Utilize the City's social media pages to post stormwater messages at least 6 times a year	1. Continuously, Permit Years 1-5	1. Yes/No Number of posts:
Permit Ref.	3.2.5: Stormwater Hotline Measures for a stormwater hotline/	helpline for the purpose of	public education and out	treach.
DMD	A	В	C	D
BMP No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric

Maintain Stormwater Hotline			
Maintain stormwater hotline (704-484-6866 and	1. Provide training to customer service	1. Annually, Permit Years 1-5	1.Did hotline staff receive training:
stormwater@cityofshelby.com) for public reporting of stormwater concerns.	representatives on taking calls		Yes/No Number of employees trained:
	2. Test hotline implementation through test calls	2. Annually, Permit Years 1-5	2. Was hotline procedur implemented: Yes/No Hotline functional: Yes/No
	3Promote hotline through webpage and educational handouts	3Continuously, Permit Years 1-5	3 Yes/No
	4 Track number and type of complaints, concerns and information related to each call.	4 Annually, Permit Years 1-5	4Number of calls received:

#### PART 6: PUBLIC INVOLVEMENT AND PARTICIPATION PROGRAM

This SWMP identifies the minimum elements and implementation of a Public Involvement and Participation Program that complies with applicable State, Tribal and local public notice requirements. The City of Shelby will manage, implement and report the following public involvement and participation BMPs.

Permit Ref.	3.3.1: Public Input Mechanisms for public involvement that provide for input on stormwater issues and the stormwater program.				
BMP	A	В	С	D	
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric	
12.	Public Meeting	1	F		
	Conduct a public meeting to update the public on various components of the stormwater program such as the reporting hotline, volunteer events and stormwater projects.	1. Conduct a stormwater presentation at a public meeting. Request any input on the stormwater program.	1. Annually, Permit Years 1-5	1. Yes/No Date of Meeting:	
13.	Stormwater Hotline	program			
	Maintain stormwater hotline (704-484-6866 and stormwater@cityofshelby.com) for public reporting of stormwater concerns.	1. Provide training to customer service representatives on taking calls	1. Annually, Permit Years 1-5	1.Did hotline staff receive training: Yes/No Number of employees trained:	
		2. Test hotline implementation through test calls	2. Annually, Permit Years 1-5	2. Was hotline procedure implemented: Yes/No Hotline functional: Yes/No	
		3Promote hotline through webpage and educational handouts	3Continuously, Permit Years 1-5	3 Yes/No	
		4 Track number and type of complaints, concerns and information related to each call.	4 Annually, Permit Years 1-5	4Number of calls received:	
Permit Ref.	3.3.2: Volunteer Opportunities  Measures to provide volunteer opportunities	ortunities designed to pron	note ongoing citizen parti	cipation.	
BMP	A	В	C	D	
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric	
14.	Litter/Creek Cleanup Events		Impromentation	1,100110	

	Organize various litter cleanup events where citizens can participate in	Identify areas that contribute to trash	1. Annually, Permit Years 1-5	1. Areas identified: Yes/No
	removing litter from waterways and roadsides.	reaching our waterways and can be cleaned by volunteers	Tems 1 3	163/110
		2. Coordinate at least 1	2. Annually, Permit	2. Yes/No
		litter sweep a year for volunteers to cleanup waterways or roadsides	Years 1-5	Number of events: Number of participants: Pounds of trash collected:
		2. Coordinate at least 1 Creek clean up a year for volunteers to cleanup creeks	2. Annually, Permit Years 1-5	2. Yes/No Number of events: Number of participants: Pounds of trash collected:
15.	Storm Drain Marking Program			
	Organize an event for volunteers to install storm drain markers.	1. Coordinate a storm drain marking event	1. Annually, Permit Years 1-5	1. Yes/No Number of volunteers:
				Number of storm drain markers installed:

#### PART 7: ILLICIT DISCHARGE DETECTION AND ELIMINATION PROGRAM

The City of Shelby will develop, manage, implement, document, report and enforce an Illicit Discharge Detection and Elimination Program which shall, at a minimum, include the following illicit discharge detection and elimination BMPs.

Table 1	5: Illicit Discharge Detection and I	Elimination BMPs			
Permit Ref.	Measures to develop, update and maintain a municipal storm sewer system map including stormwater conveyances, flow direction, major outfalls and waters of the United States receiving stormwater dischar				
ВМР	A	В	C	D	
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric	
16.	Maintain MS4 Map				
	The City currently has a MS4 map through its Geographic Information System (GIS). The map shows	1. Update map as needed for existing infrastructure found during inspections	1. Continuously, Permit Years 1-5	1.Updated Yes or No	
	stormwater infrastructure such as pipes with flow direction, catch basins, junction boxes, outfalls, SCMs, etc.	2. Update map during the Certificate of Occupancy process for new construction	2. Continuously, Permit Years 1-5	2. Updates: Yes/No	
Permit Ref.	3.4.2: Regulatory Mechanism  Measures to provide an IDDE ordin prohibit, detect, and eliminate illici including enforcement procedures a	t connections and discharg			
RMP	A	В	C	D	
BMP No.	A Description of BMP	B  Measurable Goal(s)	C Schedule for Implementation	D Annual Reporting Metric	
		_	Schedule for	Annual Reporting	
No.	Description of BMP	_	Schedule for	Annual Reporting	
No.	Description of BMP  Maintain IDDE Ordinance  The City's Stormwater Ordinance was adopted November 18, 2013 by City Council.  3.4.3: IDDE Plan  Measures to maintain and implement dumping and any non-stormwater of The plan shall provide standard pro  a) Locate priority  b) Conduct routing	Measurable Goal(s)  1. Review and revise the IDDE Ordinance as needed  Int a written IDDE Plan to discharges identified as significant as sig	Schedule for Implementation  1. Annually, Permit Years 1-5  detect and address illicit on if it can to contributors of point to:  discharges, ections,	Annual Reporting Metric  1. Yes/No discharges, illegal	
No. 17. Permit	Description of BMP  Maintain IDDE Ordinance  The City's Stormwater Ordinance was adopted November 18, 2013 by City Council.  3.4.3: IDDE Plan  Measures to maintain and implement dumping and any non-stormwater danger of The plan shall provide standard pro  a) Locate priority b) Conduct routing c) Identify illicit of d) Eliminate the second content of the plan shall provide standard pro	Measurable Goal(s)  1. Review and revise the IDDE Ordinance as needed  Int a written IDDE Plan to discharges identified as sign cedures and documentation areas likely to have illicitive dry weather outfall inspections.	Schedule for Implementation  1. Annually, Permit Years 1-5  detect and address illicit onificant contributors of point to:  discharges, ections, es,	Annual Reporting Metric  1. Yes/No discharges, illegal	

Table 1	15: Illicit Discharge Detection and F	Climination BMPs		
BMP	A	В	С	D
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric
18.	IDDE Procedure			
	The City has an existing standard operating procedure for Illicit Discharge Detection and Elimination.	1. Review and update IDDE Procedure as needed.	1. Annually, Permit Years 1-5	1. Yes/No Updated: Yes/No
	This procedure details reporting, investigating and mitigating illicit discharges and the outfall inspection process. Municipal employees are trained annually on the procedure.	2. Train municipal employees on IDDE Procedure	2. Annually, Permit Years 1-5	2. Number of employees trained:
19.	Major Outfall Inspections			
	Stormwater staff performs annual dry weather inspections of the major outfalls.	Inspect one-third of major outfalls for dry weather flows	1. Annually, Permit Years 1-5	Number of major outfalls inspected;     Percentage of Outfalls
		2.Train inspection staff to perform dry weather inspections and illicit discharge investigations	2. Annually, Permit Years 1-5	2. Number of staff trained:
		3. Take code enforcement action on any IDDEs found during major outfall inspections	3. Annually, Permit Years 1-5	3. Number of IDDEs found during major outfall inspections:
20.	Maintain Reporting Hotline			
	Reports from the public can be made on the stormwater hotline (704-484-6866, stormwater@cityofshelby.com)	1. Provide training to customer service representatives on taking calls	1. Annually, Permit Years 1-5	1.Did hotline staff receive training: Yes/No Number of employees trained:
		2. Test hotline implementation through test calls	2. Annually, Permit Years 1-5	2. Was hotline procedure implemented: Yes/No Hotline functional: Yes/No
		3Promote hotline through webpage and educational handouts	3Continuously, Permit Years 1-5	3 Yes/No
		4 Track number and type of complaints, concerns and information related to each call.	4 Annually, Permit Years 1-5	4Number of calls received:
21.	Evaluate IDDE Program			
	Conduct an annual review meeting between Stormwater and Code Enforcement Staff.	1. Evaluation meeting with Stormwater and Code Enforcement Staff	1. Annually, Permit Years 1-5	1. Yes/No

Table 15: Illicit Discharge Detection and Elimination BMPs					
Table 13	5: Inicit Discharge Detection and E				
		2. Review data for chronic violators, issues, or problem areas	2. Annually, Permit Years 1-5	2. Yes/No Number of chronic issues identified:	
Permit Ref.	3.4.4: IDDE Tracking Measures for tracking and document observed, the results of the investig closed, the issuance of enforcement	ation, any follow-up of th	e investigation, the date th	ne investigation was	
BMP	A	В	C	D	
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric	
22.	IDDE Tracking				
	City Stormwater Staff keep digital copies of illicit discharge inspection reports. The report notes things such as location, date, time, enforcement	Track IDDEs via inspection forms     Track IDDEs via GIS mapping	1. Continuously, Permit Years 1-5 2. Continuously, Permit Years 1-5	Number of IDDEs reported:     Yes/No     Number of investigations	
	action, and resolutions. In addition to inspection records, illicit discharges and illegal dumping cases are tracked	3.Track IDDE enforcement actions	3.Continuously, Permit Years 1-5	3. Number of IDDEs referred for enforcement action:	
	in the City's GIS mapping system.  Any enforcement actions taken by Code Enforcement staff are tracked in the Energov program (or similar software). This program tracks cases linked to a property and chronic violators can be identified.	4. Document progress of IDDEs reported	4. Continuously, Permit Years 1-5	4. Number of IDDEs resolved:	
Permit	3.4.5: Staff IDDE Training				
Ref.	Measures to provide training for municipal staff and contractors who, as part of their normal job responsibilities, may observe an illicit discharge, illicit connection, illegal dumping or spills. Training shall include how to identify and report illicit discharges, illicit connections, illegal dumping and spills. Each staff training event shall be documented, including the agenda/materials, date, and number of staff participating.				
BMP	A	В	C	D	
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric	
23.	IDDE Employee Training		,		
	1				



Table 15	5: Illicit Discharge Detection and F			
	The City has a training program for municipal employees it has identified as having a high potential for impacting stormwater pollution in their daily duties or likely to observe or play a role in responding to an illicit discharge or illegal dumping. Employees are trained on the IDDE Procedure.	1. Provide IDDE Procedure training to identified municipal employees (Utilities, Public Works, Housing, Customer Services, Planning and Development, Fire Department)	1. Annually, Permit Years 1-5	1. Number of staff trained:
	Field staff are trained via PowerPoint presentation or video on how to identify report illicit discharges and illegal dumping to the Stormwater Division. Customer Service staff are trained on answering the stormwater hotline. Stormwater staff are trained on responding to illicit discharges			
	and illegal dumping.			
Permit Ref.				
	and illegal dumping.  3.4.6: IDDE Reporting  Measures for the public and staff to publicized to facilitate reporting and		vide rapid response by ap	propriately trained D
Ref. BMP	and illegal dumping.  3.4.6: IDDE Reporting  Measures for the public and staff to publicized to facilitate reporting and personnel.	d shall be managed to prov	vide rapid response by ap	propriately trained
Ref.	and illegal dumping.  3.4.6: IDDE Reporting  Measures for the public and staff to publicized to facilitate reporting and personnel.  A	d shall be managed to prov	C Schedule for	D Annual Reporting
BMP	and illegal dumping.  3.4.6: IDDE Reporting  Measures for the public and staff to publicized to facilitate reporting and personnel.  A  Description of BMP	d shall be managed to prov	C Schedule for	D Annual Reporting
Ref. BMP No.	and illegal dumping.  3.4.6: IDDE Reporting Measures for the public and staff to publicized to facilitate reporting and personnel.  A  Description of BMP  Maintain Reporting Hotline  Reports from the public can be made on the stormwater hotline (704-484-	B  Measurable Goal(s)  1. Provide training to customer service representatives on taking	C Schedule for Implementation  1. Annually, Permit	D Annual Reporting Metric  1.Did hotline staff receive training: Yes/No Number of employees
Ref. BMP No.	and illegal dumping.  3.4.6: IDDE Reporting Measures for the public and staff to publicized to facilitate reporting and personnel.  A  Description of BMP  Maintain Reporting Hotline  Reports from the public can be made on the stormwater hotline (704-484-	B  Measurable Goal(s)  1. Provide training to customer service representatives on taking calls  2. Test hotline implementation through	C Schedule for Implementation  1. Annually, Permit Years 1-5  2. Annually, Permit	D Annual Reporting Metric  1.Did hotline staff receive training: Yes/No Number of employees trained: 2. Was hotline procedure implemented: Yes/No Hotline functional:

	Maintain existing stormwater	1. Maintain and update,	1. Annually, Permit	1. Yes/No	
	informational website. The website will include links to the City Stormwater Ordinance, SWMP, educational brochures, stormwater hotline contact information, NCDEQ STOPMUD hotline, Stormwater Administrative Manual and other related information for developers.	Annually, City of Shelby Stormwater informational website to provide information to the public	Years 1-5	1. 1 25,110	
		2. Track the annual number of visits to the site.	2. Annually, Permit Years 2-5	2. Number of visits to the website:	
26.	IDDE Employee Training				
	The City has a training program for municipal employees it has identified as having a high potential for impacting stormwater pollution in their daily duties or likely to observe or play a role in responding to an illicit discharge or illegal dumping. Employees are trained on the IDDE Procedure.  Field staff are trained via PowerPoint presentation or video on how to	1. Provide IDDE Procedure training to identified municipal employees (Utilities, Public Works, Housing, Customer Services, Planning and Development, Fire Department)	1. Annually, Permit Years 1-5	1. Number of staff trained:	
	presentation or video on how to identify report illicit discharges and illegal dumping to the Stormwater Division. Customer Service staff are trained on answering the stormwater hotline. Stormwater staff are trained on responding to illicit discharges and illegal dumping.				

#### PART 8: CONSTRUCTION SITE RUNOFF CONTROL PROGRAM

In accordance with 15A NCAC 02H .0153, the City of Shelby relies upon the North Carolina Sedimentation Pollution Control Act (SPCA) of 1973 as a qualifying alternative program to meet a portion of the NPDES MS4 Permit requirements for construction site runoff control measures. The SPCA requirements include reducing pollutants in stormwater runoff from construction activities that result in land disturbance of greater than or equal to one acre, and includes any construction activity that is part of a larger common plan of development that would disturb one acre or more. The state SPCA Program is either delegated to a city/town, delegated to a county, or implemented by NCDEQ in non-delegated areas.

Table 16: Qualifying Alternative Program Components for Construction Site Runoff Control Program

Permit Reference	State or Local Program Name	Legal Authority	Implementing Entity
3.5–1 -	State Implemented SPCA	15A NCAC Chapter 04	NCDEQ
3.5.4	Program	_	

The City of Shelby also implements the following BMPs to meet NPDES MS4 Permit requirements.

Table 17: Construction Site Runoff Control BMPs						
Permit Ref.	3.5.6: Public Input Measures to provide and promote a means for the public to notify the appropriate authorities of observed erosion and sedimentation problems.					
BMP	A	В	C	D		
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric		
27.	Municipal Staff Training					
	Train municipal staff who receive calls from the public on the protocols for referral and tracking of construction site runoff control complaints.	1. Train municipal staff on proper handling of construction site runoff control complaints.	1. Annually, Permit Years 1-5	1. Number of staff trained:		
28.	Promote NCDEQ Hotline					
	Promote the NCDEQ hotline 1-866-STOPMUD	Maintain STOPMUD     hotline number on     stormwater webpage	1. Annually, Permit Years 1-5	1. Yes/No		
		2. Promote hotline on City social media	2. Annually, Permit Years 1-5	2. Yes/No		
29.	Maintain Reporting Hotline					
	Reports from the public can be made on the stormwater hotline (704-484-6866, stormwater@cityofshelby.com)	1. See BMP #10	1. See BMP #10	1. See BMP #10		

Table 1	Table 17: Construction Site Runoff Control BMPs				
Permit Ref.	Measures to require construction site operators to control waste such as discarded building materials, concretruck washout, chemicals, litter, and sanitary waste at the construction site that may cause adverse impact to water quality.				
ВМР	A	В	C	D	
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric	
31.	Contractor Education				
	Communicate Construction Waste Management Ordinance requirements to contractors	1. Develop a fact sheet to be handed out with building permits.	1. Permit Year 1	1. Yes/No	
		2. Distribute fact sheet to contractors with building permits	2.Continously, Permit Year 2-5	2. Number of fact sheets distributed:	
		3. Add fact sheet to Stormwater webpage	3. Continuously, Permit Year 2-5	3. Yes/No	

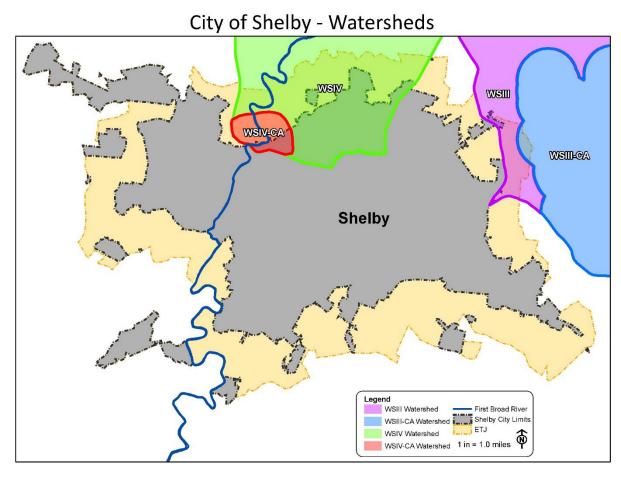
#### PART 9: POST-CONSTRUCTION SITE RUNOFF CONTROL PROGRAM

This SWMP identifies the minimum elements to develop, implement and enforce a program to address stormwater runoff from new development and redevelopment projects that disturb greater than or equal to one acre, including projects less than one acre that are part of a larger common plan of development or sale, that are located within the City of Shelby and discharge into the MS4. These elements are designed to minimize water quality impacts utilizing a combination of structural Stormwater Control Measures (SCMs) and/or non-structural BMPs appropriate for the community, and ensure adequate long-term operation and maintenance of SCMs.

In accordance with 15A NCAC 02H .0153 and .1017, the City of Shelby implements the following State post-construction program requirements, which satisfy the NPDES Phase II MS4 post-construction site runoff control requirements as Qualifying Alternative Programs (QAPs) in the MS4 area(s) where they are implemented.

Table 18: Qualifying Alternative Program(s) for Post-Construction Site Runoff Control Program

State QAP Name	State Requirements	Local Ordinance / Regulatory Mechanism Reference
None	N/A	N/A
Water Supply Watershed (WS-I)	15A NCAC 2B .06200624	N/A
Water Supply Watershed (WS-II)	15A NCAC 2B .06200624	N/A
Water Supply Watershed (WS-III)	15A NCAC 2B .06200624	City of Shelby Unified Development Ordinance, Article X, Sect. 10-1
Water Supply Watershed (WS-IV)	15A NCAC 2B .06200624	City of Shelby Unified Development Ordinance, Article X, Sect. 10-1
Neuse River Basin Nutrient Sensitive (NSW) Management Strategy	15A NCAC 2B .0235	N/A
Tar-Pamlico River Basin Nutrient Sensitive (NSW) Management Strategy	15A NCAC 2B .0258	N/A
Randleman Lake Water Supply Watershed Nutrient Management Strategy	15A NCAC 2B .0251	N/A
Universal Stormwater Management Program	15A NCAC 2H .1020	N/A



The City of Shelby has existing requirements other than Qualifying Alternative Program(s) for implementation of the NPDES Phase II MS4 post-construction program requirements. These existing requirements are codified in local ordinance(s), and implementation is further defined in guidance, manuals and/or standard operating procedure(s) as summarized in Table 19 below.

Table 19: Summary of Existing Post-Construction Program Elements

Permit Requirements for Plan Review and Approval	Municipal Ordinance/Code Reference(s) and/or Document Title(s)	Date Adopted
3.6.2(a) Authority	City of Shelby Unified Development	11/18/13
3.0.2(a) Authority	Ordinance, Article X, Sect. 10-3.1.B	Updated:
	Ordinance, Article A, Sect. 10-5.1.B	11/19/18
3.6.3(a) & 15A NCAC 02H.0153(c)	City of Shelby Unified Development	11/18/13
Federal, State & Local Projects	Ordinance, Article X, Sect. 10-3.1.E	Updated:
rederal, State & Local Flojects	Ordinance, Article A, Sect. 10-5.1.E	11/19/18
3.6.3(b) Plan Review	City of Shelby Unified Development	11/18/13
	Ordinance, Article X, Sect. 10-3.2	Updated:
		11/19/18
3.6.3€ O&M Agreement	City of Shelby Unified Development	11/18/13
_	Ordinance, Article X, Sect. 10-3.4.B	Updated:
		11/19/18
3.6.3(d) O&M Plan	City of Shelby Unified Development	11/18/13
	Ordinance, Article X, Sect. 10-3.4.B	Updated:
		11/19/18
3.6.3(e) Deed	City of Shelby Unified Development	11/18/13
Restrictions/Covenants	Ordinance, Article X, Sect. 10-3.3.B.5 /	Updated:
	City of Shelby Unified Development	11/19/18
	Ordinance, Article X, Sect. 10-3.3.C.6	
3.6.3(f) Access Easements	City of Shelby Unified Development	11/18/13
	Ordinance, Article X, Sect. 10-3.4.E	Updated:
		11/19/18
Permit Requirements for	Municipal Ordinance/Code Reference(s)	Date Adopted
Inspections and Enforcement	and/or Document Title(s)	•
	and/or Document Title(s) City of Shelby Unified Development	11/18/13
Inspections and Enforcement	and/or Document Title(s)	11/18/13 Updated:
Inspections and Enforcement 3.6.2(b) Documentation	and/or Document Title(s) City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F	11/18/13 Updated: 11/19/18
Inspections and Enforcement	and/or Document Title(s) City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F  City of Shelby Unified Development	11/18/13 Updated: 11/19/18 11/18/13
Inspections and Enforcement 3.6.2(b) Documentation	and/or Document Title(s) City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F	11/18/13 Updated: 11/19/18 11/18/13 Updated:
Inspections and Enforcement 3.6.2(b) Documentation  3.6.2(c) Right of Entry	and/or Document Title(s) City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.5.C.2	11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18
Inspections and Enforcement 3.6.2(b) Documentation	and/or Document Title(s)  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.5.C.2  City of Shelby Unified Development	11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13
Inspections and Enforcement 3.6.2(b) Documentation  3.6.2(c) Right of Entry	and/or Document Title(s) City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.5.C.2	11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated:
Inspections and Enforcement 3.6.2(b) Documentation  3.6.2(c) Right of Entry  3.6.4(a) Pre-CO Inspections	and/or Document Title(s) City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.5.C.2  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4	11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18
Inspections and Enforcement 3.6.2(b) Documentation  3.6.2(c) Right of Entry	and/or Document Title(s) City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.5.C.2  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  City of Shelby Unified Development	11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13
Inspections and Enforcement 3.6.2(b) Documentation  3.6.2(c) Right of Entry  3.6.4(a) Pre-CO Inspections	and/or Document Title(s) City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.5.C.2  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4	11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated:
Inspections and Enforcement 3.6.2(b) Documentation  3.6.2(c) Right of Entry  3.6.4(a) Pre-CO Inspections  3.6.4(b) Compliance with Plans	and/or Document Title(s) City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.5.C.2  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4	11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18
Inspections and Enforcement 3.6.2(b) Documentation  3.6.2(c) Right of Entry  3.6.4(a) Pre-CO Inspections	and/or Document Title(s) City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.5.C.2  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4	11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18
Inspections and Enforcement 3.6.2(b) Documentation  3.6.2(c) Right of Entry  3.6.4(a) Pre-CO Inspections  3.6.4(b) Compliance with Plans	and/or Document Title(s) City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.5.C.2  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4	11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18
Inspections and Enforcement 3.6.2(b) Documentation  3.6.2(c) Right of Entry  3.6.4(a) Pre-CO Inspections  3.6.4(b) Compliance with Plans  3.6.4(c) Annual SCM Inspections	and/or Document Title(s)  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.5.C.2  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4	11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18
Inspections and Enforcement 3.6.2(b) Documentation  3.6.2(c) Right of Entry  3.6.4(a) Pre-CO Inspections  3.6.4(b) Compliance with Plans  3.6.4(c) Annual SCM Inspections  3.6.4(d) Low Density Inspections	and/or Document Title(s) City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.5.C.2  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  TBD	11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18
Inspections and Enforcement 3.6.2(b) Documentation  3.6.2(c) Right of Entry  3.6.4(a) Pre-CO Inspections  3.6.4(b) Compliance with Plans  3.6.4(c) Annual SCM Inspections	and/or Document Title(s) City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.5.C.2  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  TBD  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.4.A.2	11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18
Inspections and Enforcement 3.6.2(b) Documentation  3.6.2(c) Right of Entry  3.6.4(a) Pre-CO Inspections  3.6.4(b) Compliance with Plans  3.6.4(c) Annual SCM Inspections  3.6.4(d) Low Density Inspections	and/or Document Title(s) City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.5.C.2  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  TBD	11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 TBD 11/18/13 Updated:
Inspections and Enforcement  3.6.2(b) Documentation  3.6.2(c) Right of Entry  3.6.4(a) Pre-CO Inspections  3.6.4(b) Compliance with Plans  3.6.4(c) Annual SCM Inspections  3.6.4(d) Low Density Inspections  3.6.4(e) Qualified Professional	and/or Document Title(s)  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.5.C.2  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.4.A.2  TBD  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.4.A.2	11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 TBD 11/18/13 Updated: 11/19/18
Inspections and Enforcement 3.6.2(b) Documentation  3.6.2(c) Right of Entry  3.6.4(a) Pre-CO Inspections  3.6.4(b) Compliance with Plans  3.6.4(c) Annual SCM Inspections  3.6.4(d) Low Density Inspections	and/or Document Title(s) City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.F  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.5.C.2  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.2.C.4  TBD  City of Shelby Unified Development Ordinance, Article X, Sect. 10-3.4.A.2	11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 11/18/13 Updated: 11/19/18 TBD 11/18/13 Updated:

3.6.6(a) Pet Waste	City of Shelby Code of Ordinances Chapter 4, Article II, Division 1, Section 4-46	9/18/22 Updated: 4/16/07
3.6.6(b) On-Site Domestic Wastewater Treatment	TBD	TBD

The annual reporting metrics for the post construction program are provided in Table 20: Post Construction Site Runoff Control BMPs below.

Table 2	0: Post Construction Site Runoff C	Control BMPs			
Permit Ref.	3.6.5(a), 3.6.5(b), and 4.1.3: Minimum Post-Construction Reporting Requirements  Measures to document activities over the course of the fiscal year (July 1 – June 30) including appropriate information to accurately describe progress, status, and results. [These BMPs, measurable goals and annual reporting metrics are required for all post-construction programs and QAPs. Do not edit this BMP.]				
BMP	A	В	С	D	
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric	
33.	Standard Reporting		· •		
	Implement standardized tracking, documentation, inspections and reporting mechanisms to compile appropriate data for the annual self-	1. Track number of low density and high density plan reviews performed.	1. Continuously Permit Years 1-5	1. Number of plan reviews performed for low density and high density	
	assessment process. Data shall be provided for each Post-Construction/ Qualifying Alternative Program	2. Track number of low density and high density plans approved.	2. Continuously Permit Years 1-5	2. Number of plan approvals issued for low density and high density	
	being implemented as listed in Tables 18 and 19.	3. Maintain a current inventory of low density projects and constructed SCMs including SCM type or low density acreage, location and last inspection date.	3. Continuously Permit Years 1-5	3. Summary of number and type of SCMs added to the inventory; and number and acreage of low density projects constructed	
		4. Track number of SCM inspections performed.	4. Continuously Permit Years 1-5	4. Number of SCM inspections.	
		5. Track number of low density inspections performed.	5. Continuously Permit Years 1-5	5. Number of low density projects inspected	
		6. Track number and type of enforcement actions taken.	6. Continuously Permit Years 1-5	6. Number of enforcement actions issued.	
Permit Ref.	<b>2.3 and 3.6: Qualifying Alternation</b> Measures to develop, implement an requirements.		s in order to comply with	the QAP state program	
	A	В	C	D	

BMP No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric	
34.	Water Supply Watershed (WS-II	I)			
	The City's Water Supply Watershed (WS-III) program is administered by the Planning and Development	1. Track number of watershed (WS-III) plans reviewed.	1. Continuously, Permit Years 1-5	1. Number of plans reviewed:	
	Department. Building plans in this watershed are reviewed to meet the requirements of the program.	2. Track number of Water Supply Watershed (WS-III) permits issued.	2. Continuously, Permit Years 1-5	2. Number of permits issued:	
		3. Maintain a current inventory of Water Supply Watershed (WS-III) permits.	3. Continuously, Permit Years 1-5	3. Yes/No	
35.	Water Supply Watershed (WS-IV				
	The City's Water Supply Watershed (WS-IV) program is administered by the Planning and Development	1. Track number of watershed (WS-IV) plans reviewed.	1. Continuously, Permit Years 1-5	1. Number of plans reviewed:	
	Department. Building plans in this watershed are reviewed to meet the requirements of the program.	2. Track number of Water Supply Watershed (WS-IV) permits issued.	2. Continuously, Permit Years 1-5	2. Number of permits issued:	
		3. Maintain a current inventory of Water Supply Watershed (WS-IV) permits.	3. Continuously, Permit Years 1-5	3. Yes/No	
Permit Ref.	3.6.2: Legal Authority  Measures to maintain adequate legal designs and proposals for new develontrol measures will be installed, it plans, inspection reports, monitoring with the Post-Construction Stormwal inspecting at reasonable times any fluscharges to determine whether the Program.	lopment and redevelopme mplemented, and maintain g results, and other informater Management Program acilities, equipment, pract	nt to determine whether a ned, (b) request information action deemed necessary to a, and (c) enter private pro- ices, or operations related	dequate stormwater on such as stormwater to evaluate compliance operty for the purpose of I to stormwater	
BMP	A	В	C	D	
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric	
36.	This permit requirement is fully met by the existing post-construction program, see references provided in Table 19.				
	This permit requirement is fully met by the existing post-construction program, see references provided in Table 19.	1. See Table 19	1. See Table 19	1. See Table 19	

Table 20	Table 20: Post Construction Site Runoff Control BMPs						
Permit Ref.							
BMP	A	В	С	D			
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric			
Permit Ref.	This permit requirement is fully met by the existing post-construction program, see references provided in Table 19.  This permit requirement is fully met by the existing post-construction program, see references provided in Table 19.  1. See Table 19 1. See Table 19 1. See Table 19 3.6.4: Inspections and Enforcement  Measures to maintain inspection and enforcement authority, standards and procedures to: (a) Conduct post-construction inspections prior to issuing a Certificate of Occupancy or a Temporary Certificate of Occupancy. Alternatively, the project owner may provide a surety bond to guarantee compliance with the approved plan(s), (b) Ensure that the project has been constructed in accordance with the approved plan(s), (c) Ensure annual inspection of each permitted SCM to ensure compliance with the approved Operation and Maintenance Agreement, (d) Ensure inspection of low density projects at least once during the permit term, a€(e) Require that inspections be conducted by a qualified professional.						
BMP	A	В	С	D			
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric			
38.	This permit requirement is fully met 19.	by the existing post-constr					
	This permit requirement is fully met by the existing post-construction program, see references provided in Table 19.	1. See Table 19	1. See Table 19	1. See Table 19			

Table 20	0: Post Construction Site Runoff C	ontrol BMPs			
Permit Ref.	3.6.6: Fecal Coliform Reduction  Measures to control, to the maximum extent practicable, sources of fecal coliform per 15A NCAC 02H .1017(7). At a minimum, the program shall include: (a) A pet waste management component, which may be achieved by revising an existing litter ordinance, and (b) An on-site domestic wastewater treatment system component, if applicable, which may be coordinated with local county health department, to ensure proper operation and maintenance of such systems.				
BMP	A	В	С	D	
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric	
39.	Pet Waste Management Ordinance: referenced in Table 19	This permit requirement is		oost construction program	
	This permit requirement is fully met	1. See Table 19	1. See Table 19	1. See Table 19	
	by the existing post-construction program, see references provided in Table 19.	2. Maintain the City's pet waste bag dispensers	2. Continuously, Permit Years 1-5	2. Number of bags distributed	
	The City maintains 24 pet waste bag dispensers in public locations to promote the proper disposal of pet waste by the public. Locations include the uptown area, Fallen Heros Memorial, City Park and Hanna Park.				
40.	On-site Domestic Wastewater Treatm	nent System			
٧	City of Shelby Water Resources staff operate and maintain the City's sewer system per the requirements of their permit.	1. Contact the Water Resources Department when any sewer issue occurs	1. As needed, Permit Years 1-5	1. Yes/No	
	Most new construction is tied to the City's sewer system, however there are some existing septic tanks within	2. Contact the Cleveland County Health Department for any septic tank issues found	2. As needed, Permit Years 1-5	2.Refferals to Cleveland County Health Department	
	the City limits. New and existing septic systems are subject to requirements of the Cleveland County Health Department's Environmental Health Program.	3. Draft an update to the existing stormwater ordinance to add on-site domestic wastewater requirements	3. Permit Year 1	3. Yes/No	
		4. Adopt revised stormwater ordinance with on-site domestic wastewater requirements	4. Permit Year 1	4. Yes/No	

#### PART 10: POLLUTION PREVENTION AND GOOD HOUSEKEEPING PROGRAMS

This SWMP provides a comprehensive pollution prevention and good housekeeping strategy for the City of Shelby municipal facilities and operations. Pollution prevention and good housekeeping is accomplished through the implementation of seven required programs, which collectively address the ultimate goal of preventing or reducing pollutant runoff from municipal operations such as parks and open space maintenance, fleet and building maintenance, new construction and land disturbances, and municipal storm sewer system maintenance.

Pollution prevention and good housekeeping for municipal operations includes the following programs:

- 1. Municipal Facilities Operation and Maintenance Program
- 2. Spill Response Program
- 3. MS4 Operation and Maintenance Program
- 4. Municipal SCM Operation and Maintenance Program
- 5. Pesticide, Herbicide and Fertilizer Management Program
- 6. Vehicle and Equipment Maintenance Program
- 7. Pavement Management Program

The City of Shelby will manage, implement and report the pollution prevention and good housekeeping BMPs as specified in Table 21 below for each required program.

Table 2	1: Pollution Prevention and Good	Housekeeping BMPs			
Permit Ref.	3.7.1: Municipal Facilities Operation and Maintenance Program  Measures to manage facilities that are owned and operated by the permittee and have the potential for generating polluted stormwater runoff. The permittee shall maintain a current inventory of municipal facilities; perform facility inspections and routine maintenance; establish specific frequencies, schedules, and standard documentation; provide staff training on general stormwater awareness and implementing pollution prevention and good housekeeping practices.				
BMP	A	В	C	D	
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric	
41.	Municipal Facilities Inventory				
	Maintain inventory of municipal facilities and each facilities potential for generating stormwater pollution	1. Maintain inventory of municipal facilities and their potential for generating stormwater pollution	1. Annually, Permit Years 1-5	1. Yes/No; Number of Facilities Identified	
42.	Municipal Facility Inspections				
		1. Maintain Municipal Facility Inspection SOP	1. Annually, Permit Years 1-5	1. Yes/No	

Table 2	1: Pollution Prevention and Good	1 6		
	The Municipal Facility Inspection Standard Operating Procedure should be review and revised as needed.  All municipal facilities will be inspected at a frequency determined by the Municipal Facility Inspection SOP. Properties are inspected for good housekeeping practices such as: vehicle and equipment washing, fueling operations, maintenance operations and garage operations.	2. Conduct routine inspections per the established SOP	2. Annually, Permit Years 1-5	2. Number of inspections completed:
43.	Municipal Employee Training  Municipal employees are trained on good housekeeping measures, spill response, MS4 maintenance, pavement management, pesticide/fertilizer use and municipal vehicle operation and maintenance.	1. Train staff responsible for implementing good housekeeping measures: City Park, Customer Service, Planning and Development, Public Works, Housing, Utilities and Fire	1. Annually, Permit Years 1-5	1. Number of staff trained:
		Department		
Permit Ref.	3.7.2: Spill Response Program  Measures for facilities and operations trunoff if spilled. The permittee shall measures.	hat store and/or use material naintain written spill respons	e procedures and train staff	on spill response
	Measures for facilities and operations trunoff if spilled. The permittee shall m	hat store and/or use material	C Schedule for	on spill response  D  Annual Reporting
BMP No.	Measures for facilities and operations trunoff if spilled. The permittee shall mprocedures.  A	hat store and/or use material naintain written spill respons	e procedures and train staff  C	on spill response  D
Ref. BMP	Measures for facilities and operations trunoff if spilled. The permittee shall mprocedures.  A  Description of BMP	hat store and/or use material naintain written spill respons	C Schedule for	on spill response  D  Annual Reporting
BMP No.	Measures for facilities and operations to runoff if spilled. The permittee shall me procedures.  A  Description of BMP  Spill Response Procedure  Maintain spill response procedure and conduct training for municipal	hat store and/or use material naintain written spill response  B  Measurable Goal(s)  1. Review and update Spill Response Procedure as needed. 2. Train applicable municipal employees on Spill Response Procedure  Procedure  nce Program  stormwater collection systems and pollution processes.	C Schedule for Implementation  1. Annually, Permit Years 1-5  2. Annually, Permit Years 1-5  m. The permittee shall provocevention, perform MS4 income and train staff.	D Annual Reporting Metric  1. Yes/No  2. Number of employees trained:
BMP No. 44.	Measures for facilities and operations to runoff if spilled. The permittee shall may procedures.  A  Description of BMP  Spill Response Procedure  Maintain spill response procedure and conduct training for municipal employees.  3.7.3: MS4 Operation and Maintena Measures to minimize pollutants in the maintenance staff training on stormwat collection system including eatch basin	hat store and/or use material naintain written spill response  B  Measurable Goal(s)  1. Review and update Spill Response Procedure as needed. 2. Train applicable municipal employees on Spill Response Procedure  Procedure  nce Program  stormwater collection systems and pollution processes.	C Schedule for Implementation  1. Annually, Permit Years 1-5  2. Annually, Permit Years 1-5  m. The permittee shall provocevention, perform MS4 income and train staff.	D Annual Reporting Metric  1. Yes/No  2. Number of employees trained:
BMP No. 44.	Measures for facilities and operations to runoff if spilled. The permittee shall may procedures.  A  Description of BMP  Spill Response Procedure  Maintain spill response procedure and conduct training for municipal employees.  3.7.3: MS4 Operation and Maintena Measures to minimize pollutants in the maintenance staff training on stormwat collection system including catch basin documentation.	hat store and/or use material naintain written spill response  B  Measurable Goal(s)  1. Review and update Spill Response Procedure as needed. 2. Train applicable municipal employees on Spill Response Procedure  municipal employees on Spill Response Procedure  nce Program stormwater collection system and conveyances; and estated and conveyances; and estated and conveyances.	C Schedule for Implementation  1. Annually, Permit Years 1-5 2. Annually, Permit Years 1-5  m. The permittee shall provocevention, perform MS4 in blish specific frequencies, s	D Annual Reporting Metric  1. Yes/No  2. Number of employees trained:  vide operation and spections, maintain the schedules, and standard

	Train stormwater, MS4 maintenance	1. Maintain and Update	1. Annually, Permit	1. Yes/No
	staff and street sweeper staff on Municipally Maintained Streets, Catch Basins and Conveyance Systems Operation and Maintenance Manual.	SOP as needed.  2. Train staff on SOP	Years 1-5 2. Annually, Permit Years 1-5	2. Yes/No
16.	MS4 Inspections and Maintenance	<u> </u>		.1
	Stormwater staff will routinely inspect, repair and maintain the	Create a regular inspection program.	1. Year 1	1. Yes/ No
	City's MS4 system per the requirements in the Municipally Maintained Streets, Catch Basins and Conveyance Systems Operation and Maintenance Manual.	2. Inspect 5% of City owned stormwater system	2. Continually, Permit Years 1-5	2. Percentage of System inspected
Permit Ref.	3.7.4: Municipal SCM Operation an Measures to manage municipally-owner are installed for compliance with the poinventory of SCMs, perform SCM inspection.	ed, operated, and/or maintain permittee's post-construction	program. The permittee sha	all maintain a current
DMP	Α	В	С	D
DIVIP				
	Description of BMP	Measurable Goal(s)	Schedule for	Annual Reporting
No.	Description of BMP Inventory of municipally owned SCM		Schedule for Implementation	Annual Reporting Metric
No.	-			
No.	Inventory of municipally owned SCM  Develop an inventory of municipally owned SCMs installed for	1. Create inventory of all municipally owned SCMs 2. Add layer to the GIS stormwater map for municipally owned	Implementation	Metric  1. Yes/No or N/a Number of municipally
No.	Inventory of municipally owned SCM  Develop an inventory of municipally owned SCMs installed for compliance with the City's post-	1. Create inventory of all municipally owned SCMs 2. Add layer to the GIS stormwater map for	1. Permit Year 1	1. Yes/No or N/a Number of municipally owned SCMs:
No. 17.	Inventory of municipally owned SCM  Develop an inventory of municipally owned SCMs installed for compliance with the City's post-	1. Create inventory of all municipally owned SCMs 2. Add layer to the GIS stormwater map for municipally owned SCMs 3. Update municipally owned SCM inventory as needed	1. Permit Year 1 2. Permit Year 1	Metric  1. Yes/No or N/a Number of municipally owned SCMs: 2. Yes/No or N/a  3. Yes/No or N/a Number of municipally
No. 17.	Inventory of municipally owned SCM  Develop an inventory of municipally owned SCMs installed for compliance with the City's post-construction program.	1. Create inventory of all municipally owned SCMs 2. Add layer to the GIS stormwater map for municipally owned SCMs 3. Update municipally owned SCM inventory as needed	1. Permit Year 1 2. Permit Year 1	Metric  1. Yes/No or N/a Number of municipally owned SCMs: 2. Yes/No or N/a  3. Yes/No or N/a Number of municipally
BMP No. 47.	Inventory of municipally owned SCM  Develop an inventory of municipally owned SCMs installed for compliance with the City's post-construction program.  Municipally Owned SCM Inspection  The City currently has a procedure in place for operation and maintenance	1. Create inventory of all municipally owned SCMs 2. Add layer to the GIS stormwater map for municipally owned SCMs 3. Update municipally owned SCM inventory as needed  Procedure  1. Maintain and update inspection procedure as	1. Permit Year 1  2. Permit Year 1  3. Permit Years 2-5	Metric  1. Yes/No or N/a Number of municipally owned SCMs: 2. Yes/No or N/a  3. Yes/No or N/a Number of municipally owned SCMs:

Permit Ref.	3.7.5: Pesticide, Herbicide and Fertilizer Management Program  Measures to minimize water quality impacts from the use of landscape chemicals. The permittee shall provide routine pollution prevention and chemical use, storage and handling training, and shall ensure compliance with permits and applicator certifications.				
BMP No.	A	В	C	D	
	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric	
49.	Chemical Application Of Pesticides, Herbicides, And Fertilizer				
	The City currently has a Chemical Application of Pesticides, Herbicides, and Fertilizers Procedure.	1. Maintain and update the Chemical Application of Pesticides, Herbicides, and Fertilizers Procedure	1. Annually, Permit Years 1-5	1. Yes/No	
	Train Municipal employees who apply these products annually on the procedure.	Train applicable     municipal employees on     the Chemical	2. Annually, Permit Years 1-5	2. Number of employees trained:	
		Application of Pesticides, Herbicides, and Fertilizers Procedure		Number of License Applicators	
Permit Ref.	3.7.6: Vehicle and Equipment Maint Measures to prevent and minimize contequipment maintenance and/or cleaning industrial permitting comply with those perform routine inspections, and establish	Application of Pesticides, Herbicides, and Fertilizers Procedure enance Program tamination of stormwater rung. The permittee shall ensure permit requirements, provide	e that municipal industrial de routine pollution prever	Applicators  unicipal vehicle and facilities subject to NPDES nation training to staff,	
Ref.	Measures to prevent and minimize contequipment maintenance and/or cleaning	Application of Pesticides, Herbicides, and Fertilizers Procedure enance Program tamination of stormwater rung. The permittee shall ensure permit requirements, provide	e that municipal industrial de routine pollution prever	Applicators  unicipal vehicle and facilities subject to NPDES nation training to staff,	
	Measures to prevent and minimize contequipment maintenance and/or cleaning industrial permitting comply with those perform routine inspections, and establish	Application of Pesticides, Herbicides, and Fertilizers Procedure enance Program tamination of stormwater rung. The permittee shall ensure permit requirements, providish specific frequencies, school	e that municipal industrial de routine pollution prever edules, and documentation  C  Schedule for	Applicators  unicipal vehicle and facilities subject to NPDES ntion training to staff,	
Ref.	Measures to prevent and minimize contequipment maintenance and/or cleaning industrial permitting comply with those perform routine inspections, and establish	Application of Pesticides, Herbicides, and Fertilizers Procedure  enance Program tamination of stormwater run g. The permittee shall ensur e permit requirements, provioush specific frequencies, scho  B  Measurable Goal(s)	e that municipal industrial de routine pollution preven edules, and documentation  C  Schedule for Implementation	Applicators  unicipal vehicle and facilities subject to NPDES nation training to staff, a.  D  Annual Reporting	
BMP No.	Measures to prevent and minimize contequipment maintenance and/or cleaning industrial permitting comply with those perform routine inspections, and establish A  Description of BMP  Operation and Maintenance of Muni The City maintains an Operation and Maintenance of Municipal Vehicles	Application of Pesticides, Herbicides, and Fertilizers Procedure  enance Program tamination of stormwater rung. The permittee shall ensure permit requirements, providish specific frequencies, school  B  Measurable Goal(s)  cipal Vehicles and Equipment of the permit requirements and the permit requirements are permit requirements.  B  Measurable Goal(s)  cipal Vehicles and Equipment of the permit requirements are permit requirements.	e that municipal industrial de routine pollution prever edules, and documentation  C  Schedule for Implementation  ent  1. Annually, Permit Years 1-5	Applicators  unicipal vehicle and facilities subject to NPDES ntion training to staff,  D  Annual Reporting Metric  1. Yes/No	
BMP No.	Measures to prevent and minimize contequipment maintenance and/or cleaning industrial permitting comply with those perform routine inspections, and establish A  Description of BMP  Operation and Maintenance of Munitation The City maintains an Operation and	Application of Pesticides, Herbicides, and Fertilizers Procedure  enance Program tamination of stormwater rung. The permittee shall ensure permit requirements, providish specific frequencies, school  B  Measurable Goal(s)  cipal Vehicles and Equipment.  1. Maintain and update	e that municipal industrial de routine pollution preven edules, and documentation  C  Schedule for Implementation ent  1. Annually, Permit	Applicators  unicipal vehicle and facilities subject to NPDES nation training to staff, a.  D  Annual Reporting Metric	
BMP No.	Measures to prevent and minimize contequipment maintenance and/or cleaning industrial permitting comply with those perform routine inspections, and establish A  Description of BMP  Operation and Maintenance of Muni The City maintains an Operation and Maintenance of Municipal Vehicles and Equipment Procedure. This	Application of Pesticides, Herbicides, and Fertilizers Procedure  enance Program tamination of stormwater rung. The permittee shall ensure permit requirements, providish specific frequencies, school  B  Measurable Goal(s)  cipal Vehicles and Equipm  1. Maintain and update SOP as needed.  2. Train municipal	e that municipal industrial de routine pollution preventedules, and documentation  C  Schedule for Implementation  1. Annually, Permit Years 1-5  2. Annually, Permit Years 1-5	Applicators  unicipal vehicle and facilities subject to NPDES ntion training to staff,  D  Annual Reporting Metric  1. Yes/No  2. Number of employees	

Table 2	ole 21: Pollution Prevention and Good Housekeeping BMPs					
Permit Ref.	The City's Public Works facility, Airport and Wastewater Treatment Plant have NPDES Industrial Stormwater Permits.  3.7.7: Pavement Management Progr Measures to reduce pollutants in storm	Review each permit requirements for compliance and take corrective action as needed.      am  water runoff from municipal				
	permittee's corporate limits. The permittee shall implement measures to control litter, leaves, debris, particulate and fluid pollutants associated with vehicles, and establish specific frequencies, schedules, and documentation.					
BMP	A	В	С	D		
No.	Description of BMP	Measurable Goal(s)	Schedule for Implementation	Annual Reporting Metric		
52.	Street Sweeping Program					
	The City currently has 2 street sweepers (one vacuum, one regenerative air). The City currently has street sweeping standard operating procedures in its Municipally Maintained Streets,	1. Develop and maintain a Street sweeping SOP that has street sweeping average 20 hours a week 2.Develop and maintain a tracking system for	Permit Year 1     Permit Year 1     Permit Year 1	1. Yes/No Average Hours Ran a Week: 2. Yes/No		
	Catch Basins and Conveyance Systems Operation and Maintenance Manual. Each sweeper is equipped with GPS tracking to collect mileage	data including route, frequency, and road mileage swept  3. Train street sweeping	3 Annually, Permit	Number of miles swept:  3. Number of Employees		
	swept data in addition to tons of debris disposed at the Cleveland County Landfill.	staff and supervisors on SOP	Years 1-5	Trained:		
53.	Yard Waste Collection Program					
	City of Shelby Public Works collects Yard Waste to reduce pollution and restrictions of the stormwater system	1. Develop and Maintain a Yard Waste Collection SOP	1. Permit Year 1	1. Yes/No		
		2. Train Employee on Yard Waste Collection Procedure	2. Annually, Permit Years 1-5	2. Number of Employees trained:		
		3 Maintain the Leaf Collection Program	3. Continuously, Permit Years 1-5	3. Tons of leaves disposed of:		
		4. Evaluate and update SOP based on collected data	4. Annually Permit Years 1-5	4. SOP Evaluated: Yes/No/Partial		