

Water

Public Water System Operating Permit

What Activities Require This Permit? The operation of a community or non-transient non-community public water system requires the issuance of an operating permit by the N.C. Division of Water Resources, Public Water Supply Section (PWSS). See G.S. 130A-328 at <http://www.ncleg.net/gascripts/statutes/Statutes.asp>.

What Is The Purpose Of This Permit? To comply with the operating permit and permit fee requirements for all community and non-transient non-community public water systems under General Statute 130A-328 and Chapter 15A of the North Carolina Administrative Code (NCAC) Subchapter 18C Section .2100 and. See: <http://www.ncleg.net/gascripts/statutes/Statutes.asp> and <https://deq.nc.gov/about/divisions/water-resources/drinking-water/rules-governing-public-water-systems>

Who Issues This Permit? N.C. Division of Water Resources, Public Water Supply Section.
Visit: <https://deq.nc.gov/about/divisions/water-resources/drinking-water>

How Much Will This Permit Cost? Annual operating permit fees range from a low of \$150 for non-transient non-community public water systems to a maximum of \$5,950 for community systems serving over 500,000 people. For a detailed breakdown of the fee schedule, see: http://www.ncleg.net/EnactedLegislation/Statutes/PDF/BySection/Chapter_130A/GS_130A-328.pdf.

What Are My Payment Options for Permit Application Fees? Payment is by check or money order.

If Paying by Check, Who do I Make the Check Payable to and Where Do I Send the Check?

The check must be made payable to DEQ-Public Water Supply and accompany the permit application delivered to the contact address below.

Where Can I Get The Application For This Permit? Call the operating permits officer, Anne Kreel, at (919) 707-9085 to have an application mailed.

How Long Will It Take To Review My Application? Operating permits are required prior to use of the water system. The renewal application is due 60 days prior to permit expiration which is each Dec. 31. Approval is immediate if fee is correct. Permits are issued as the payments are received.

Where Do I Submit My Application? Applications may be submitted to the Public Water Supply Section's Operating Permits Office. Mailing address is: Public Water Supply Section, 1634 Mail Service Center, Raleigh, NC 27699-1634. The office location is: Archdale Building, Room 1304-A, 512 N. Salisbury Street, Raleigh, NC 27604.

How Long Is My Permit Valid? Permit expires annually on Dec. 31.

Notes/Comments: A public water system operating permit is required prior to final approval and use of a new community or non-transient non-community public water system. See: http://www.ncleg.net/EnactedLegislation/Statutes/PDF/BySection/Chapter_130A/GS_130A-328.pdf.

Legal Authority/Statute Reference: G.S. 130A-328, See: <http://www.ncleg.net/gascripts/statutes/Statutes.asp>

Link: Public Water Supply Section Main Page: <https://deq.nc.gov/about/divisions/water-resources/drinking-water>

Statewide Contact Information:

NC Division of Water Resources
Public Water Supply Section
Operating Permits Office
1634 Mail Service Center
Raleigh, NC 27699-1634
Telephone: (919) 707-9085 / Fax: (919) 715-4374