On the following pages, you will find the Local Government Solid Waste and Materials Management Annual Report Form for Fiscal Year 2020-2021. Each North Carolina county and municipality is required to complete this report annually. Completion and submission of this report will fulfill the annual reporting mandate to the state as required by G.S. 130A-309.09A. Failure to complete and submit this report could result in the local government being excluded from distributions of Solid Waste Disposal Tax Proceeds and other Department of Environmental Quality grants.

Instructions

This form must be completed electronically using Adobe Reader. It is suggested that you complete the form using the latest version of Adobe Reader which can be downloaded for free at: https://get.adobe.com/reader/. Please **DO NOT** complete this form using Adobe Acrobat Pro.

Complete the form by entering responses in the appropriate fields using Adobe Reader. Please save a copy of the completed form to your computer for your records by using the "Save As" option. Name the file Community Name LGAR 2020-21. For example, Aberdeen LGAR 2020-21.

You can find your reports from previous years at: https://deq.nc.gov/conservation/recycling/local-government-recycling-assistance/LGAR

After completing and saving the report, please email the report to Lgteam@ncdenr.gov

If you need assistance completing or submitting this form, please feel free to contact one of the following Division of Environmental Assistance and Customer Service staff members:

Tara Nattress, phone: 919-707-8123, email: tara.nattress@ncdenr.gov
Carol Abken, phone: 919-707-8138, email: carol.abken@ncdenr.gov
COMPLETION AND SUBMISSION OF THIS REPORT WILL FULFILL THE ANNUAL REPORTING MANDATE TO THE STATE AS REQUIRED BY G.S. 130A-309.09A.

Please submit this form to Lgteam@ncdenr.gov by September 1, 2021.

If you have questions or need assistance completing this form, please call 919-707-8123 or 919-707-8138.

Person Completing This Report: Tom Wooten
Title: Public Works Supervisor
Mailing Address: 305 Williams St.
City: Hendersonville
Zip: 28792
Phone: 828-697-3084
Date: 7/8/21
Email: twooten@hvlnc.gov

General Instructions

Please remember that the time period for the report is JULY 1, 2020 through JUNE 30, 2021. Please check “No” if you have nothing to report for a specific question.

1. Did your local government have a staff member who managed the recycling program for FY 20-21? ☒ Yes ☐ No
   If Yes, is recycling program management a full-time or part-time responsibility? ☒ Full Time ☐ Part Time
   If Yes, Name: Joshua Hoard
   Address: 305 Williams St.
   City: Hendersonville
   Zip: 28792
   Telephone: 828-697-3084
   Email: jhoard@hvlnc.gov

2. Did your local government have a Solid Waste Director or similar position for FY 20-21? ☒ Yes ☐ No
   If Yes, Name: Joshua Hoard
   Title: Environmental Services Supervisor
   Address: 305 Williams St.
   City: Hendersonville
   Zip: 28792
   Telephone: 828-697-3084
   Email: jhoard@hvlnc.gov

3. Did your local government have dedicated or part-time Solid Waste Enforcement Staff for FY 20-21? ☐ Yes ☒ No
   If Yes, Name:
   Address:
   City:
   Zip:
   Telephone:
   Email:

4. Did your local government have solid waste ordinances in place addressing any of the following during FY 20-21? (if yes, please check all that apply)
   ☐ Disposal Bans ☒ Illegal Dumping ☒ Littering ☐ Construction & Demolition ☐ Other: 

5. Did your local government manage, provide or contract for any solid waste services in FY 20-21 (e.g., collection, disposal, recycling, mulching, composting)? ☒ Yes ☐ No

If you answer "No" to question 5, the report is complete, please email to Lgteam@ncdenr.gov.

Tom Wooten
828-697-3084
twooten@hvlnc.gov

Joshua Hoard
828-697-3084
jhoard@hvlnc.gov
Part I. Waste Reduction and Recycling Programs Serving Government Facilities

6. Did your local government have a recycling program in place for collecting recyclable materials generated at public buildings in FY 20-21? ☒ Yes ☐ No

7. Did your local government have any program or policy encouraging or requiring local agencies to purchase products with recycled content in FY 20-21? ☒ Yes ☐ No

8. Did your local government have a program in place to collect and recycle spent fluorescent lights generated from the public buildings and facilities that were operated by your government in FY 20-21? ☐ Yes ☒ No

Part II. Waste Reduction and Recycling Programs Serving the Public

SOURCE REDUCTION / REUSE

9. Did your local government have a backyard composting program? ☐ Yes ☒ No

10. If yes, please check all backyard composting activities that apply:
☐ Education ☐ Demonstration site(s) ☐ Bin distribution/sales ☐ Number of Bins distributed? __________

11. Did your local government operate a program to promote source reduction efforts? ☒ Yes ☐ No
   If yes, please check all source reduction programs that apply:
☐ Junk Mail Reduction ☒ Single Use Plastics Reduction ☐ Food Waste Reduction
☐ Promoting Reuse and Donation ☐ Other Promoted Recycle Right

12. Did your local government offer a waste exchange or reuse program? ☐ Yes ☒ No

13. If yes, please check all waste exchange and/or reuse programs that apply:
☐ Swap shop/shed ☐ Number of sheds in use? __________ ☐ Paint exchange ☐ Number of gallons recovered? __________
☐ Other (e.g. pallet exchange, etc.) Promoted Recycle Right

PUBLIC RECYCLING SERVICES

14. Which of the following responses best describes your recyclables recovery activities for the period July 1, 2020 through June 30, 2021? Choose ONE option that best applies.

☒ My local government DID operate or contract for a recyclables recovery program. (Please continue to question 15)

☐ My local government DID NOT operate or contract for recyclables recovery BUT DID partner with another local government to operate or contract a recyclables recovery program. (Please identify the local government responsible for its operation and briefly explain the partnership; then go to Part IV on page 7.)

With which local government did you partner and what is the arrangement?

☐ My local government DID NOT operate, contract or participate in a recycling program. (Go to Part IV on page 7.)

CURBSIDE RECYCLING PROGRAM

15. Did your government operate a Curbside Recycling Program? ☒ Yes ☐ No, skip to question # 25

16. Who collected the recyclable materials for your local government's curbside recycling program?

☒ Local government employees
☐ Private contractor (please specify)
☐ Franchised hauler (please specify)
☐ Other (please specify)
17. Please provide the following information about your community:
   a. Total number of households in your jurisdiction? 5,827
   b. Number of households eligible to participate in the curbside recycling program: 5,827
   c. Provide the number of households that participate in the curbside recycling program (estimate if necessary): 4,800
18. If your curbside recycling program is operated by a franchised hauler then please answer the following:
   Is public participation in the franchise: ☐ Voluntary or ☐ Mandatory
   Does your franchise consist of: ☐ One service district or ☐ Multiple service districts
19. What sector(s) of your community was served by the curbside recycling program?
   ☒ Residential ☒ Commercial ☐ Industrial
20. If you checked commercial or industrial in question 19, please indicate the number of accounts served:
21. How frequently were the curbside recyclables collected?
   ☒ Once a week ☐ Every other week / biweekly
   ☒ Other some commercial accounts are collected bi-weekly
22. Please describe the collection containers used:
   ☒ Bins ☐ Blue bags ☒ Roll-out carts
23. Please describe the method of recycling collection:
   ☐ curb-sort (collector separates material as collected) ☒ single stream / commingled
   ☐ dual / two stream ☐ don't know / other
24. Do residents sign up for curbside recycling service or are they automatically included?
   ☒ Sign up ☐ Automatically included

**DROP-OFF RECYCLING PROGRAM**

25. Did your government operate a Drop-off Recycling Program? ☐ Yes ☒ No, skip to question # 32
26. Who collected the recyclable materials for your local government's drop-off recycling program?
   ☐ Local government employees ☐ Private contractor
   ☒ Other (please specify)
27. Please describe the method / style of recyclable materials handling for your drop-off recycling program:
   ☐ source-separated (citizens separate materials by type) ☐ single stream / commingled
   ☐ dual / two stream (paper separated from cans/bottles) ☐ don't know / other
28. Please estimate the number of households served by your drop-off recycling program.
29. What sector(s) of your community are served by the drop-off recycling program? ☐ Residential ☒ Commercial ☐ Industrial
30. How many drop-off locations did you provide for the citizens in your jurisdiction?
   Number of Sites: 
31. How many of these locations were staffed with attendants? ☐ All ☐ None ☒ Some please list # of staffed sites:

**ELECTRONICS RECYCLING PROGRAM**

32. Did your community operate an electronics recycling program in FY 20-21? ☐ Yes ☒ No, skip to question # 38
   If you did operate an electronics recycling program, please indicate style of program:
   ☐ Permanent - Curbside Collection ☐ Permanent - Drop-off ☐ Scheduled Collection Day or Event ☐ Part of HHW Program
   If you offer curbside collection of electronics is it: ☐ by appointment or ☐ unscheduled
   If you operate a drop-off electronics program, how many collection sites do you provide? Number of Sites:
33. Did your electronics recycling program collect or accept televisions from (check all that apply): ☐ Residences ☐ Businesses
34. Did your electronics recycling program collect or accept computer equipment from (check all that apply): ☐ Residences ☐ Businesses
35. Annually, DEQ distributes funds to eligible units of local government. If your unit of local government received a distribution from the Electronics Management Fund in February 2021, please provide the following information:

Electronics Management Fund balance as of July 1, 2020: $ 
Electronics Management Funds received from DEQ during FY 20-21 (Feb 2021 distribution): $ 
Electronics Management Funds spent during FY 20-21: $ 
Electronics Management Fund balance as of June 30, 2021: $ 
Total spent on electronics recycling program FY 20-21 (Electronics Management Funds plus additional funds): $ 

36. Explain how Electronics Management Funds were used during FY 20-21 (list items purchased if applicable):

37. Name of electronics recycler(s) used during FY 20-21: 

Does the electronics recycler(s) used have either the e-Steward or R2 certification? ☐ Yes ☐ No

OTHER PUBLIC RECYCLING PROGRAMS

List only programs operated or contracted for by the local government. The tonnage of any materials collected by the following programs should be listed in the "Other" column in the Recycling Tonnages Chart on pg 5.

38. Did your local government operate a multifamily recycling collection program that provides on-property recycling service for residents of multifamily properties in a manner other than through your curbside or drop-off recycling programs? ☐ Yes ☐ No

39. Did your local government operate a recycling program to serve commercial or institutional members of your community in a manner other than through your curbside or drop-off recycling programs? ☐ Yes ☐ No

40. Does your local government provide recycling services to Alcoholic Beverage Commission permit holders? ☐ Yes ☐ No

☐ On-site collection services provided ☐ If on-site collection provided, please estimate # of ABC accounts served: 

☐ Public drop-off recycling sites available for ABC On Premises Permit holders to use 

41. Does your local government operate a program to recycle Construction and Demolition materials? ☐ Yes ☐ No

If yes, please check all materials that were recycled and report tonnages in tonnage table on page 5:

☐ Clean Wood ☐ Brick, concrete, etc. ☐ Sheetrock ☐ Vinyl siding ☐ Shingles ☐ Metals ☐ Other

42. Please identify all Away From Home / Recycling On The Go programs or services operated by your government during FY 20-21. (check all that apply and if possible indicate tonnages on page 5 in "Other" column)

☐ Public Parks Recycling Program ☐ Athletic Field /Venue Recycling Program
☐ Pedestrian Recycling Program ☐ Recycling Service for Special Events / Festivals

43. Please identify all “Other” programs or services operated by your government during FY 20-21. (check all that apply and if possible indicate tonnages on page 5 in "Other" column)

☐ Public School Recycling Program
☐ Scheduled Collection Drives (e.g. confidential document shredding event held quarterly, once a year, etc.)
☐ Lend-a-Bin Program where local government provides recycling containers to community organizations for use at events
☐ Organics / Food Waste Recycling other than yard waste program

If yes, what type? ☐ Drop-off ☐ Curbside ☐ Pilot ☐ Other: 

☐ Oyster Shell Recycling Program
☐ Other Programs (please specify) 

Programs to manage Special Wastes are addressed in Part III on page 6, please do not include Special Waste programs above.
RECYCLING TONNAGES FROM PUBLIC PROGRAMS

44. a. Enter data in the table below for ALL recycling programs operated or contracted for by your local government. Provide TONNAGES (or estimates) for each material collected for the period JULY 1, 2020 through JUNE 30, 2021.

b. Do NOT report yard waste, tires, HHW, used oil, batteries or other special wastes on this page - these are covered later in the report.

c. If you collected single stream or other commingled materials, record tons in the "Commingled tons" row and then X the boxes beside each material type above for all items included.

<table>
<thead>
<tr>
<th>PROGRAM</th>
<th>Curbside Tons</th>
<th>Drop-off Tons</th>
<th>All &quot;Other&quot; Programs Tons</th>
<th>Total Tons</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>if Yes</td>
<td>if Yes</td>
<td>if Yes</td>
<td></td>
</tr>
<tr>
<td>GLASS:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clear</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>Brown</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>Green</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>Mixed</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>PLASTIC:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PET #1</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>HDPE #2</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>All Plastic Bottles</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>Other Plastic Containers</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>Bulky Rigid Plastics</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>METAL:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Aluminum Cans</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>Steel Cans</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>PAPER:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Newsprint (ONP)</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>Cardboard (OCC)</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>Magazines (OMG)</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>Office Paper</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>Mixed / Other Paper</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>Cartons / Aseptic Containers</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>WOOD:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pallets</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>Other Wood - DO NOT report yard waste tons here</td>
<td>Report all tons in Other column</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ELECTRONICS:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Televisions</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>Computer Equipment</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>OTHER MATERIALS:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Textiles (clothes etc...)</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>C&amp;D Materials Recycling</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>White Goods</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>Other Scrap Metal</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>Food Waste</td>
<td></td>
<td></td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>Commingled tons* (x boxes above for all items included)</td>
<td>1,074.72</td>
<td></td>
<td></td>
<td>1,074.72</td>
</tr>
<tr>
<td>TOTAL TONS:</td>
<td>1,074.72</td>
<td>0.00</td>
<td>0.00</td>
<td>1,074.72</td>
</tr>
</tbody>
</table>

45. *If you checked commingled, which material recovery facility (MRF) does your community use? American Recycling in Candler NC

A MRF is the plant that separates commingled recyclables into marketable commodities (paper, plastic, metals, glass)

a. Do you have a formal contract with the MRF? Yes No

b. Do you know your inbound contamination level at your MRF? Yes No

Inbound contamination is the amount of non-recyclable materials in commingled loads delivered to the MRF.
If yes, what is the inbound contamination percentage?
Part III. Special Waste Collections

Please provide data below for services provided to the public. Please do not include materials that were accepted and then disposed of in a landfill. Do not include materials generated exclusively by government operations (e.g., motor-fleet services). Question 47 is about materials accepted outside of any Household Hazardous Waste (HHW) Program or event. If special wastes were only accepted as a part of an HHW Program/Event and were not collected by separate recycling efforts then report in #48, not in #47.

Special wastes are materials collected at convenience centers, transfer stations, landfills, etc. Do not include materials collected at household hazardous waste permanent collection facilities or household hazardous waste temporary collection events.

47. Special Waste Programs for Collecting Materials from Citizens by Material Type

<table>
<thead>
<tr>
<th>Material Type</th>
<th>Did program collect this material from the public?</th>
<th># of sites</th>
<th>Data on quantities collected / managed. Please report in indicated units.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Used Motor Oil</td>
<td>☐ Yes</td>
<td></td>
<td>gallons</td>
</tr>
<tr>
<td>Used Oil Filters</td>
<td>☐ Yes</td>
<td></td>
<td>barrels, or lbs</td>
</tr>
<tr>
<td>Used Antifreeze</td>
<td>☐ Yes</td>
<td></td>
<td>gallons</td>
</tr>
<tr>
<td>Batteries, Lead Acid (Auto)</td>
<td>☐ Yes</td>
<td></td>
<td># batteries, or lbs</td>
</tr>
<tr>
<td>Batteries, Dry Cell (Household)</td>
<td>☐ Yes</td>
<td></td>
<td>lbs</td>
</tr>
<tr>
<td>Fluorescent Bulbs/Lights Containing Mercury</td>
<td>☐ Yes</td>
<td></td>
<td>lbs, or # bulbs</td>
</tr>
<tr>
<td>Propane Tanks</td>
<td>☐ Yes</td>
<td></td>
<td>lbs, or # tanks</td>
</tr>
<tr>
<td>Used Cooking Oil / Waste Vegetable Oil</td>
<td>☐ Yes</td>
<td></td>
<td>lbs</td>
</tr>
<tr>
<td>Other Special Wastes - please provide waste type here:</td>
<td>☐ Yes</td>
<td></td>
<td>lbs</td>
</tr>
<tr>
<td>Pesticide Containers (NCDA Program, not pesticides themselves)</td>
<td>☐ Yes</td>
<td></td>
<td>lbs, or # containers</td>
</tr>
<tr>
<td>NCDA Pesticide Disposal Assistance Program (for management of pesticides, not containers)</td>
<td>☐ Yes</td>
<td></td>
<td>lbs</td>
</tr>
<tr>
<td>Latex Paint (do not include paint collected at HHW event or by a paint exchange program)</td>
<td>☐ Yes</td>
<td></td>
<td>gals, or lbs</td>
</tr>
</tbody>
</table>

Household Hazardous Waste (HHW) Collection Program - Fiscal Year 2020-2021

48. Did your local government operate a permanent HHW collection facility or temporary collection event? ☐ Yes ☒ No

If Yes, please respond to the following questions:
   a. Was HHW collected at a permanent collection facility or temporary collection event? ☐ Permanent ☐ Temp. Event
      How many permanent collection facilities (sites) do you operate? ____________
      How many temporary events? ____________
   b. How many days did all HHW collection programs operate (number of days operated out of 365)? ____________
   c. Did your local government partner the HHW program or event with another local government or business? ☐ Yes ☐ No
      Please list partner(s) ____________________________________________
   d. How many households/residences participated in your HHW collection program? _______________________
   e. Did your program accept materials from VSQG (Very Small Quantity Generators) businesses? ☐ Yes ☐ No
      If yes, please provide or estimate the amount of VSQG material collected: _________________________ pounds
   f. Provide the amount of materials collected by the HHW program for the fiscal year _____________________ pounds
      Do not include (subtract out) any tons that are included elsewhere in this report (e.g., electronics reported in #44 or special waste reported in #47).
   g. List all the HHW disposal and HHW recycling contractors: __________________________________________
   h. What is the fiscal year cost to operate the HHW collection program? ________________________________

*Note: The table and questions are continued on the next page.*
Part IV. Yard Waste, Mulching and Composting Management

Yard waste may not be disposed in sanitary landfills, incinerators, or in unpermitted sites and it is illegal to burn. Do not include information on food waste or non-vegetative materials in this section.

49. Does your local government operate a yard waste program? [ ] Yes [ ] No If yes please indicate how yard waste is managed by checking all that apply: [X] Collected curbside [ ] Collected at convenience center [ ] Received at yard waste, compost, or LCID facil.

50. Did a storm event significantly impact the amount of yard waste your government managed during FY 20-21? [X] Yes [ ] No

51. What quantities of materials were managed by your yard waste program? **Provide information in TONS OR CUBIC YARDS of organic material (yard waste, brush, limbs, leaves, etc.) managed.** For conversion purposes, use 400 lbs./cubic yd.

<table>
<thead>
<tr>
<th>Destination</th>
<th>Check if used</th>
<th>Tons</th>
<th>Cubic Yards</th>
<th>Facility Name and Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>End user (to farmer or home-owner)</td>
<td>[X]</td>
<td>0.00</td>
<td>15,650.00</td>
<td>Hendersonville Yard Waste Facility, 80 Ba</td>
</tr>
<tr>
<td>Your local government's mulch or compost facility</td>
<td>[X]</td>
<td>0.00</td>
<td>15,650.00</td>
<td></td>
</tr>
<tr>
<td>Other public mulch or compost facility</td>
<td>[ ]</td>
<td>0.00</td>
<td>0.00</td>
<td></td>
</tr>
<tr>
<td>Private mulch or compost facility</td>
<td>[ ]</td>
<td>0.00</td>
<td>0.00</td>
<td></td>
</tr>
<tr>
<td>Land clearing and inert debris landfill (LCID)</td>
<td>[ ]</td>
<td>0.00</td>
<td>0.00</td>
<td></td>
</tr>
<tr>
<td>Energy / Fuel Use (e.g. boiler fuel market)</td>
<td>[ ]</td>
<td>0.00</td>
<td>0.00</td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>[X]</td>
<td>0.00</td>
<td>15,650.00</td>
<td></td>
</tr>
</tbody>
</table>

YARD WASTE MANAGEMENT FORMULA: If yard waste quantities are not tracked, you may use this formula below to help you estimate yard waste volume. Calculate for each truck used in your yard waste management program, and then enter the grand total volume managed by program in the appropriate boxes above. Ex. 10 cubic yard truck x 3 days/wk x 16 wks = 480 cubic yards

\[ \text{X} \times \text{X} = \text{cubic yards} \]

<table>
<thead>
<tr>
<th>Size of Truck (in yards)</th>
<th>Avg. no. of times truck fills each week</th>
<th># of weeks truck is used during year</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>[ ]</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Part V. Solid Waste Collection Services

52. Please complete the following table about your government's solid waste (garbage) collection system.

<table>
<thead>
<tr>
<th>Sector</th>
<th>Who Collects Solid Waste?</th>
<th>How is Solid Waste Collected?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Insert Letter - see codes at right</td>
<td>Insert # - see codes at right</td>
</tr>
<tr>
<td>Residential</td>
<td>Primary A</td>
<td>Primary 1</td>
</tr>
<tr>
<td>Commercial</td>
<td>Primary A</td>
<td>Primary 1</td>
</tr>
<tr>
<td>Industrial</td>
<td>Primary D</td>
<td>Primary 1</td>
</tr>
</tbody>
</table>

53. If you provide residential waste collection at single-family households in your jurisdiction, please answer the following questions:

- What type of collection method is used? [ ] Fully Automated [ ] Semi-Automated [X] Manual [ ] Don't know
- What is the standard collection frequency? [X] Weekly [ ] Two times per week [ ] Other
- What is the typical service point for single family household waste? [X] Curbside [ ] Back yard / Back door
- What type of collection container is used? [X] Government-provided carts [ ] Resident-provided container [ ] Bags
- Do you offer bulky waste collection services? [X] Yes [ ] No

54. For municipalities - did your government collect white goods at the curb? [X] Yes [ ] No

Part VI. Solid Waste and Recycling Educational Activities

55. Does your local government have an education program about solid waste and/or recycling program/activities? [X] Yes [ ] No

If yes, do you utilize any of the DEACS-provided templates (Recycle Right NC)? [X] Yes [ ] No

Available at [https://deq.nc.gov/conservation/recycling/general-recycling-information/customized-outreach-materials](https://deq.nc.gov/conservation/recycling/general-recycling-information/customized-outreach-materials)

Do you use any recycling educational enforcement strategies?
- [ ] Cart tagging
- [ ] Collection App
- [ ] Other (please describe):

56. Please estimate your annual budget for solid waste and recycling education/outreach activities: $3,000.00

57. Do you offer education materials in languages besides English? [X] Yes [ ] No Other language(s): Spanish
58. Did your local government operate an Enterprise Fund for solid waste services in FY 20-21?  

☐ Yes  ☐ No

59. NC Solid Waste Disposal Tax proceeds are distributed to eligible local governments on a quarterly basis by the Department of Revenue. According to GS 105-187.63 these funds must be used by a city or county solely for solid waste management programs and services.

Did your local government receive Solid Waste Disposal Tax distributions?  

☐ Yes  ☐ No

If yes, how are disposal tax distributions being used?  

60. What other funding sources does your local government use?

☐ Tipping fees  ☐ Volume/weight-based fees (e.g. PAYT)  ☐ Tire tax

☐ Property taxes / general fund  ☐ Sale of recyclables  ☐ White Goods tax

☐ Per household charges  ☐ Grants

61. If applicable, please provide your FY 20-21 household fees (follow example format):

ex: $75.00 per year per household for solid waste

a. $264.00 per year per household for solid waste

b. $ per per for recycling

c. $ per per for yard waste

d. $ per per for bulky waste

e. $ per availability fee

f. $264.00 per year per household total charge

62. Did your local government operate a Pay-As-You-Throw program for residential garbage during FY 20-21?  

☐ Yes  ☐ No

According to GS 130A-309.08, local governments are required to conduct full cost accounting annually and inform users of such costs.

63. If your local government contracts for solid waste or recycling services:

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Contract Amount</th>
<th>Month/Year of Contract Expiration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solid Waste Services Contract</td>
<td>$</td>
<td></td>
</tr>
<tr>
<td>Recycling Contract</td>
<td>$</td>
<td></td>
</tr>
<tr>
<td>OR: Combined Contract (solid waste &amp; recycling)</td>
<td>$</td>
<td></td>
</tr>
</tbody>
</table>

64. Collection Programs: Please complete the following table to the best of your ability to display the full costs of your local government's collection programs for waste, recyclables and yard waste including materials collected from convenience centers. **If full cost analysis is not available, please report program budget in Total Cost column.**

<table>
<thead>
<tr>
<th>Program Type</th>
<th># of Households Served</th>
<th>Tons Collected</th>
<th>Collection Cost</th>
<th>Disposal Cost (tipping fees paid)</th>
<th>Total Cost Including Overhead</th>
<th>Cost Per Ton Managed (calculated by form)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Municipal Solid Waste*</td>
<td>5,827</td>
<td>3,566.08</td>
<td></td>
<td>213,964.80</td>
<td>0.00</td>
<td></td>
</tr>
<tr>
<td>Recycling Program**</td>
<td>5,827</td>
<td>1,070.07</td>
<td></td>
<td>0.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yard Waste Program</td>
<td>5,827</td>
<td>2,376.40</td>
<td></td>
<td>0.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Totals (calculated by form):</td>
<td>7,012.55</td>
<td>0.00</td>
<td>213,964.80</td>
<td>0.00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*for materials collected and sent for eventual disposal in a Municipal Solid Waste or Construction and Demolition Landfill.

**for materials collected by public recycling programs, reported in the Table on page 5. Do not include special waste services.

65. If your government operates a landfill, transfer station, yard waste /compost facility or recycling facility, please provide the total budget for facility operations (round to nearest dollar). If budgets for different facilities are combined, please attempt to allocate costs proportionately.

Landfill Budget: $ 

Transfer Station Budget: $ 

Yard Waste / Compost Facility Budget: $ 

Recycling Facility Budget: $ 

66. What was your government's total combined annual budget for all solid waste and recycling services in 20-21? $217,060.65
**Part VIII. Mandated Programs**

*Only Counties* need to complete questions 67 through 85. Part VIII is applicable to NCGS Chapter 130A - Article 9, Part 2D, "Management of Discarded White Goods" and Part 2B, "Scrap Tire Disposal Act." *Municipalities* should skip to Part IX on page 11.

### WHITE GOODS

67. Please provide contact information for the person responsible for the white goods program.
   - Name: ____________________________  Title: ____________________________
   - Mailing Address: ____________________________  City: ____________________________  Zip: ____________________________
   - Phone: ____________________________  Email: ____________________________

68. Please provide the physical address of the primary County white goods collection site.
   - Physical Address: ____________________________
   - GPS Coordinates (decimal degree system): ____________________________

69. Please provide contact information and license number of the person(s) that removes refrigerants from white goods.
   - Name: ____________________________  Refrigerant Extraction License #: ____________________________
   - Mailing Address: ____________________________  Mailing Address: ____________________________
   - Phone: ____________________________  Email: ____________________________

70. Provide the types and amounts of refrigerants removed from white goods.

<table>
<thead>
<tr>
<th>Type of Refrigerants Removed</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

71. Refrigerants may be recycled or sent for destruction. Provide the business, method of disposal and amount earned / paid.

<table>
<thead>
<tr>
<th>Business Name and Phone Number</th>
<th>Method of Disposal</th>
<th>Amount Earned</th>
<th>Amount Paid</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

72. Tons of white goods received: ____________________________
   Tons of white goods from cleanup activities: ____________________________
   Total Tons (also list in #44 on page 5): 0.00  Reported in #44 on page 5?  Yes  No

73. NCDOR White Goods Disposal Tax Proceeds Distribution
   - Total (Aug, Nov, Feb and May): ____________________________
   - Monies earned from the sale of white goods: ____________________________
   - Monies earned from the sale of extracted refrigerants: ____________________________
   - Monies from other sources: ____________________________
   - Total Revenue: ____________________________

74. The NCGS Management of Discarded White Goods requires that the white goods tax proceeds distributions be used for the management of discarded white goods. Provide the amounts and types of expenditures the white goods tax proceeds distributions were used for:
   - Capital Improvements: ____________________________
   - Operating Costs: ____________________________
   - Cleanup of Illegal Disposal Sites: ____________________________
   - Other: ____________________________  describe: ____________________________
   - Total Expenditures: ____________________________
SCRAP TIRES

75. Please provide contact information for the person responsible for the scrap tire program.
   Name: ________________________________ Title: ________________________________
   Mailing Address: __________________________ City: __________________________ Zip: ____________
   Phone: __________________________ Email: __________________________

76. Please provide the physical address of the primary scrap tire collection site.
   Physical Address: __________________________
   GPS Coordinates (decimal degree system): __________________________

77. Scrap Tire Management Program - Tons Collected July 1, 2020 - June 30, 2021
   Tons of scrap tires certified as originated in NC in the normal course of business ________________ Tons
   Tons of scrap tires from cleanup activities - costs reimbursed by DEQ ________________ Tons
   Tons of scrap tires from fees charged ________________ Tons
   Tons of scrap tires no fees charged - costs not reimbursed by DEQ ________________ Tons
   Total Tons: ________________ Tons

78. Indicate the types of scrap tires received:
   Passenger _____ %  Truck _____ %  Off-Road _____ %  Agricultural _____ %  Cleanup _____ %  Out of State _____ %

79. Scrap Tire Management Program - Revenue July 1, 2020 - June 30, 2021
   NCDOR Scrap Tire Disposal Tax Proceeds Distributions Total (Aug, Nov, Feb, May) $ ________________
   Scrap Tire Disposal Account Fund Grants (if applicable: Jul and Jan) $ ________________
   Scrap Tire Cleanup Reimbursements from DEQ: $ ________________
   Scrap Tire fees collected: $ ________________
   Total Revenue: $ ________________

80. Scrap Tire Management Program - Expenditures July 1, 2020 - June 30, 2021
   FY contract cost for disposal/processing: ________________
   FY contract cost for shipping - if known: ________________
   Additional scrap tire management program costs: ________________ describe: __________________________
   Total Expenditures: ________________
   Contract cost per ton for disposal/processing: ________________

81. Scrap Tire Disposal/Processing Company
   Company Name: __________________________ Phone: ________________ Email: __________________________
   Physical Address: __________________________

82. If scrap tires were not hauled off site for treatment or disposal in a tire monofill, were they cut and disposed of in a MSW landfill?  ☐ Yes  ☐ No  If yes, how many tons? ________________

83. Suggestions for scrap tire disposal tax proceeds distribution alternatives: __________________________

84. Scrap tire management program limitations, other than money: __________________________

MANAGEMENT OF ABANDONED MANUFACTURED HOMES BY COUNTIES

85. Has your county considered whether to implement a program for the management of abandoned manufactured homes?  ☐ Yes  ☐ No
   If yes, has your county developed a written plan for the management of abandoned manufactured homes?  ☐ Yes  ☐ No
Part IX. Disaster Preparedness - COUNTIES and MUNICIPALITIES

TEMPORARY DISASTER DEBRIS STAGING SITES

86. Does your local government have a plan in place for management of disaster debris?  ☒ Yes   ☐ No  
If yes, indicate if the plan is a stand-alone plan or in conjunction with local government agencies:  ☒ Stand-alone   ☐ In conjunction

87. If you indicated having a plan, has the plan been reviewed by N.C. Emergency Management or FEMA to ensure it meets the basic requirements for public assistance reimbursement in a declared disaster event?  ☒ Yes   ☐ No

88. Please list the name, contact numbers(s), and e-mail address of the person(s) in charge of the disaster debris management program for your local government:

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>E-mail</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tom Wooten</td>
<td>828-697-3084</td>
<td><a href="mailto:twooten@hvlnc.gov">twooten@hvlnc.gov</a></td>
</tr>
</tbody>
</table>

89. Please list the temporary disaster debris staging sites in your county or municipality which have been reviewed for conflicts with the Natural Heritage Program (NHP) and the State Historic Preservation Office (SHPO) through coordination with the Solid Waste Section. Please note that the vetting of a site prior to a disaster is advantageous to local governments because a staging site which is found to have impacted federal or state resources after a disaster may cause difficulty for local governments when attempting to obtain FEMA reimbursement. Attach extra sheets, if needed.

<table>
<thead>
<tr>
<th>Disaster Site #</th>
<th>Site Name</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Hendersonville Yard Waste Facility</td>
</tr>
</tbody>
</table>

90. Does your plan address the management of:  ☐ Household hazardous waste  ☐ Mass animal mortality  
☐ Abandoned vessels  ☒ White goods

91. Does your plan include coordination with NC DOT on clearing roads and waste in the right of way?  ☐ Yes   ☒ No

Part X. Comments

Use this section to elaborate on any info provided in your report as necessary. Have there been major changes to your recycling or solid waste program since last year? Do you expect upcoming changes to your programs? How were your programs affected by COVID-19? Do you have new or updated ordinances that affect your programs? You may submit additional sheets if needed.

Editor's Note (TN): Asked about #61 - the total charge previously said $486/household/year. Changed to $264 based on response from Tom Wooten.

Response:

"Our rates vary depending on the size cart that a customer has (rates are below). For our average residential customer, the rate would be $264 /year.

Residential Solid Waste Monthly Cost:
- 96-gallon container (non recycler): $22.00
- 96-gallon container (actively recycles): $22.00
- 32-gallon container (non recycler): $20.00
- 32-gallon container (actively recycles): $20.00

Commercial Solid Waste Monthly Cost:
- Commercial Garbage (96 gallon cart): $28.00 (includes free 65 gallon recycling cart and weekly collection)