

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

_____ [system] Has Not Met Monitoring Requirements
for Total Organic Carbon (TOC)

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the compliance periods specified in the table below, we [‘did not monitor or test’ or ‘did not complete all monitoring or testing’] for total organic carbon (TOC) and alkalinity and therefore cannot be sure of the quality of your drinking water [and our system’s precursor removal performance] during that time. Note: The Disinfection Byproducts Rule provides a treatment technique requirement that addresses the reduction of precursor material (TOC) within the water treatment facility and ultimately reduces the level of total trihalomethanes and haloacetic acids in the distribution system.

CONTAMINANT GROUP*	ENTRY POINT/ LOCATION CODE	COMPLIANCE PERIOD BEGIN DATE	SAMPLING FREQUENCY	WHEN SAMPLES WERE OR WILL BE TAKEN (Water System to Complete)
TOC & Alkalinity (Source Water)			Monthly	
TOC (Treated Water)			Monthly	

* Source water samples must be tested for Total Organic Carbon (TOC) and Alkalinity. Treated water samples must be tested for TOC. Source water samples and treated water samples must be collected on the same day.

What should I do? There is nothing you need to do at this time.

What happened? What is being done? When will the problem be corrected?
[Water system to describe corrective action.]

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person	System Name	System Address (Street)
Phone Number	System PWSID #	System Address (City, State, Zip)

Violation Awareness Date: _____

Date Notice Distributed: _____ **Method of Distribution:** _____

Public Notification Certification:

The public water system named above hereby affirms that public notification has been provided to its consumers in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator: _____
(Signature)

(Print Name)

(Date)

Instructions for Completing the Notice/Certification Form & for Performing Public Notice for Tier 3 Monitoring Violations

1. **Complete ALL the missing information on the “Notice to the Public.”** (Note: Under the section of the notice entitled “What Happened? What is being done? When will the problem be corrected?” describe corrective actions you took or are taking. You may choose the appropriate language below, or develop your own:
 - We have since taken the required samples, as described in the last column of the table above. The sample results showed we are meeting drinking water standards.
 - We have since taken the required samples, as described in the last column of the table above. The sample for [contaminant] exceeded the limit. [Describe corrective action; use information from public notice prepared for violating the limit.]
 - We plan to take the required samples soon, as described in the last column of the table above.)

2. **Provide public notification to your customers within 12 months after you learn of the violation as follows:**

<p>Community systems must use one of the following:</p> <ul style="list-style-type: none"> • Hand or direct delivery • Mail, as a separate notice or included with the bill <p>For community systems, this notice is appropriate for insertion in an annual notice or the Consumer Confidence Report (CCR), as long as public notification timing and delivery requirements are met (C.F.R. 141.204(d)).</p>	<p>Non-community systems must use one of the following:</p> <ul style="list-style-type: none"> • Posting in conspicuous locations • Hand delivery • Mail <p>For non-community systems, if you post the notice, it must remain posted as long as the violation or situation persists; in no case should the notice be posted less than 7 days, even if the violation is resolved. (C.F.R. 141.204(b)).</p>
<p>(Note: Both community and non-community systems must use <i>another</i> method reasonably calculated to reach others IF they would not be reached by one of the <u>required</u> methods listed above (C.F.R. 141.204(c)). Such methods could include newspapers, e-mail, or delivery to community organizations.</p>	

- If you mail, post, or hand deliver, print your notice on letterhead, if available.
- Notify new billing customers or units prior to or at the time their service begins.
- Provide multi-lingual notifications if 30% of the residents served are non-English speaking.
- Repeat the notice quarterly for as long as the violation exists.
- Should you decide not to use this enclosed notice and develop your own version instead, the mandatory language in ***bold italics*** may not be altered and you **MUST** include the ten required elements listed in C.F.R. 141.205. A separate Public Notification Certification Form that is available on our web site or the certification located at the bottom of the sample notice provided **MUST** also be submitted.

3. **After issuing the “Notice to the Public” to your customers, sign and date the “Publication Notification Certification” at the bottom of the notice. Mail the completed public notice/certification form to the Public Water Supply Section, ATTN: Public Notification Rule Manager, 1634 Mail Service Center, Raleigh, NC 27699-1634 within ten days after issuing the notice (C.F.R. 141.31(d)). Keep a copy for your files.**