

**North Carolina Department of Environmental Quality
Division of Waste Management UST Section**

UST Compliance Assistance Program

Dear UST Owner:

The UST Section's Compliance Assistance Program helps educate UST owners and operators. It's time well spent, because civil penalties will not be assessed for problems found during the visit. Problems found during regular inspection, however, can receive civil penalties totaling thousands of dollars.

The Compliance Assistance Program is an excellent opportunity for you to learn more about UST regulations on an informal face-to-face basis. If you'd like to arrange a personal visit without fear of penalty assessment, fill out the form below and mail it to:

NC DEQ / DWM / UST SECTION
ATTN: REGISTRATION & PERMITTING
1646 MAIL SERVICE CENTER
RALEIGH, NC 27699-1646

The form is also available at:

<https://deq.nc.gov/about/divisions/waste-management/ust/facility-ownership-changes>. Once we receive your request, we will call to schedule a site visit. Please provide a phone number or email so that we can reach you during business hours.

After we set a date, please invite all of the appropriate staff (operators, store managers, etc.) to attend. We invite everyone present to ask questions about maintenance requirements and other UST topics. Also, remember to have all your UST records handy. Records are also inspected and we'll need to review yours to make sure they meet reporting requirements.

If you have any questions about the Compliance Assistance Program, please call us at (919) 707-8171. We look forward to meeting with you soon!

Yes, I want to save \$1,000's in potential fines and cleanup costs!

Compliance Assistance Visit Request Form

Name _____
Facility Name _____
Facility Address _____
Facility ID# _____
Telephone _____
Email _____
Signature _____ Date _____